



Guide book

htc®

# Contents

## Discover

Introducing RE	6
Storage card	9
Battery	11
Waterproof protection	13
RE app	15
Wrist lanyard	18

## Set up

Setting up your RE for the first time	19
Pairing your RE and your phone for the first time	20
Connecting your RE and phone	22
Exploring basic and advanced settings	23
Checking for firmware updates	23
Disconnecting your RE and phone	26

## Take photos and videos

Getting to know the Live viewfinder	27
Turning Ultra-wide angle on or off	28
Taking photos	28

Recording videos	29
Recording slow motion videos	31
Creating time-lapse videos	32

## View, edit, and share

Viewing photos and videos	34
Sorting media by type	35
Removing fisheye effect	36
Downloading photos and videos from your RE	37
Sharing photos and videos	38
Copying media files from your RE to your computer	39
Deleting photos and videos	39

## Stream live with RE

About live streaming	41
Setting up your RE for live streaming	42
Inviting contacts to watch your live stream	42
Recording a live stream	43
Sharing your live stream via email or social networks	44

## Back up

Backing up your media files	45
Backing up photos and videos to your online storage	45

## Reset

Formatting your storage card	47
Resetting your RE to factory settings	47

## Trademarks and copyrights

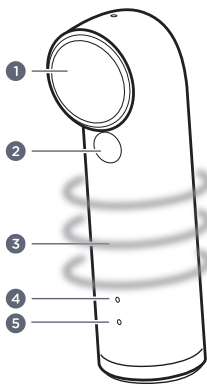
## Index

# Discover

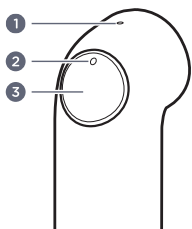
## Introducing RE

There's a new way to capture life's priceless moments—and that's with RE. With its Ultra-wide angle lens, you can dive into the scene and capture life in full view.

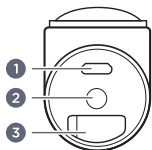
Here are the parts and features that you need to know about this remarkable little camera.



- |   |                         |
|---|-------------------------|
| 1 | Lens                    |
| 2 | Slow motion mode switch |
| 3 | Grip sensor             |
| 4 | Indicator LED           |
| 5 | Speaker                 |



- 
- |          |                |
|----------|----------------|
| <b>1</b> | Mic            |
| <b>2</b> | Indicator LED  |
| <b>3</b> | Shutter button |
- 



- 
- |          |                     |
|----------|---------------------|
| <b>1</b> | Micro USB port      |
| <b>2</b> | Tripod socket       |
| <b>3</b> | microSD™ slot cover |
- 

## Key features at a glance



### Intuitive controls

RE simplifies how you take photos and videos. After your first-time setup, you only have to hold it by the grip sensor and it will automatically switch on. Plus, with its one-button capture, you can snap photos or shoot videos right away.

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### **Slow motion recording**

Add a cinematic flair to your action videos. Switch to Slow motion mode and record slow motion videos on the fly.

See [Recording slow motion videos](#) on page 31 to learn more about it.

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### **Ultra-wide angle**

Get more of that great scene. Capture an Ultra-wide angle view of what's in front of you.

See [Turning Ultra-wide angle on or off](#) on page 28 to learn more about it.

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### **Time-lapse**

Beautiful summer sky? Switch to Time-lapse mode, customize your camera settings, and let your RE take sequential shots of a scene for an extended period of time.

See [Creating time-lapse videos](#) on page 32 to learn more about it.

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### **Waterproof**

Take RE on your next snorkeling adventure for snapshots of what you see underwater.

Just don't forget to prepare it before you soak it. See [Waterproof protection](#) on page 13 for details.

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### **Easy pairing with your phone**

Enjoy the RE experience on your phone, too. See [RE app](#) on page 15 to learn more about it.

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### Auto backup

Set up your RE to automatically save your photos and videos on your phone or online storage. See [Backing up your media files](#) on page 45 for details.



The backup feature is currently available on Android® phones only.

## Storage card

RE may already have a microSD card preinstalled. Check and make sure that microSD card is inserted before using your RE, as it will not operate without a microSD card.

### Inserting the microSD card



1. Open the microSD slot cover located at the bottom of your RE.

2. Insert a microSD card with the gold-plated side facing the same direction as the lens.

The card will make a slight clicking sound when it's securely inserted.

3. Close the slot cover by pressing down to lock it in place.



Be sure to close the slot cover tightly to prevent water or dust from entering into your RE.

## Removing the microSD card

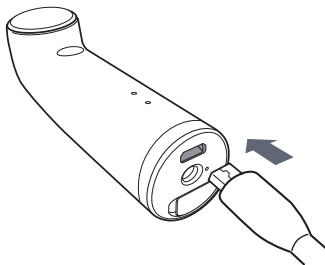
1. Open the microSD slot cover.
2. Push the card in to eject it.

## Battery

Your RE comes with a non-removable battery. To efficiently manage battery use, RE automatically powers on when you hold it by the grip sensor and enters standby mode when you leave it idle for a certain period of time.

### Charging the battery

Connect your RE to a power source using the supplied micro USB cable.



The indicator LED turns green when your RE is fully charged.

### Checking the battery status

Hold your RE to check the battery status. The indicator LED will show:

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**Green**Battery level is above 25%.

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**Orange** Battery level is below 25%.


---

If you're already holding your RE and you want to check the battery status, set it down for 30 seconds. When you pick it up again, you'll see the indicator LED light up with the current battery status.


**📱 On the RE app**

You can also check the battery status of your RE from the RE app. The battery status icon is shown above the Live viewfinder.




- 
-  Battery is charged


---

  -  Battery is 75% charged


---

  -  Battery is 50% charged

---

  -  Battery is low (25% remaining)

---

  -  Battery is very low (8% or less remaining)
- 

See [RE app](#) on page 15 to learn how to download and install the RE app on your phone.

## Waterproof protection

RE is IPX7 compliant. This means that you can safely use it when immersed in water under the following conditions:

- Fresh water or sea water only
- **Maximum water depth:** 1 meter (3.2 feet)
- **Maximum time underwater:** 30 minutes
- **Water temperature:** 15°C - 35°C (59°F - 95°F)



This rating does not ensure the waterproof performance of RE under all conditions.

## Important reminders

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Tightly close the microSD slot cover.

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Keep the microSD card dry.

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If you're going deeper than 1 meter of water, make your RE IPX8-compliant by attaching a waterproof cap.

The waterproof cap is included if you purchased the RE Protection Pack.

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Securely hold your RE while underwater by attaching the supplied lanyard and wearing it on your wrist. See [Wrist lanyard](#) on page 18 for more details.

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RE is rated IPX8 for shooting images underwater at a depth of 3 m (9.8 ft) for up to 120 minutes when used together with the waterproof cap and IPX7 for shooting images underwater at a depth of 1 m (3.2 ft) for up to 30 minutes without the cap.

## Things to avoid



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Avoid immersing RE or letting the USB port come into contact with liquid chemicals such as liquid soap or detergent.

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Never immerse RE in hot springs, or any liquid besides water (such as alcohol, sugared drinks, etc.).

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Do not jump into water with RE or subject it to high water pressure conditions such as rapids or waterfalls. Subjecting RE to excessive shock, vibration or pressure by dropping or hitting it, may affect waterproof performance.

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Keep away from dust and sand.

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Do not charge RE while it's wet.

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Do not open the microSD slot cover underwater or in areas exposed to water spray, high winds, dust, or sand. Also, do not insert a wet microSD card in RE.

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RE does not float in water. Do not drop RE into water.

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## Cleaning and drying after exposing RE to water

Always clean your RE after using underwater. Some water, especially salt water, is corrosive to electronics and can result in damage to your RE.



It is recommended to clean your RE within 60 minutes of underwater use.

1. Immerse your RE in a basin of fresh water, with its microSD slot cover tightly sealed.
2. Leave your RE submerged in the basin of fresh water for about 10 minutes.
3. Shake off water caught in the USB port.
4. Wipe off water droplets with a soft cloth and dry your RE in a well-ventilated place.
5. Make sure to let the USB port dry completely before using the port.

## RE app

Download the RE app on your phone and explore exciting features you can do with your RE.

- View and take photos and videos via the Live viewfinder.
- View, edit, and share photos and videos.
- Set up and capture time-lapse videos.
- Customize the settings for your RE.

- Check firmware updates for your RE.
- Back up your captured photos and videos on your phone.




The backup feature is currently available on Android phone.

and more!

## Downloading the RE app on your iPhone



Before downloading the RE app, please make sure that your phone meets the minimum system requirements indicated on the RE app's download page from the App Store<sup>SM</sup>.

1. On your phone, open the App Store.
2. Search for RE app or RE.
3. Tap **FREE** > **INSTALL** to download and install the RE app.  
After successfully installing RE app on your iPhone®, tap the RE app icon  on your Home screen.

Now, you are ready to pair and connect your iPhone and your RE. See [Pairing your RE and your phone for the first time on page 20](#) to learn how.




## Downloading the RE app on your Android phone



Before downloading the RE app, please make sure that your phone meets the minimum system requirements indicated on the RE app's download page from Google Play™.

1. On your phone, open the Play Store app.
2. Search for RE.  
Or go to <https://play.google.com/store/apps/details?id=com.htc.gc.companion>.
3. Tap **Install** to download and install the RE app.
4. Tap **Accept**.

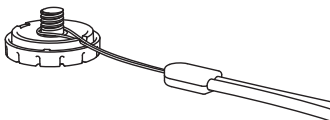
After successfully installing the RE app on your phone, tap the RE app icon  on your Home screen or Apps screen.

Now, you are ready to pair and connect your Android phone and your RE. See [Pairing your RE and your phone for the first time](#) on page 20 to learn how.

## Wrist lanyard

Use the wrist lanyard so you can securely hold your RE.

1. Hook the end of the supplied wrist lanyard onto the tripod screw that also came in the box.



2. Align the lanyard into the small groove of the tripod screw.
3. Tightly fasten the tripod screw to your RE.

# Set up

## Setting up your RE for the first time

Set up your RE in three easy steps.



RE will not operate without a microSD card.

1. Confirm that there is a microSD card inserted in your RE.  
If you need to insert a card, see [Inserting the microSD card](#) on page 9 for details.
2. Fully charge the battery using the supplied USB cable.
3. Press and hold the Shutter button for two seconds to power on for the first time.



For subsequent use, simply hold your RE by the grip sensor and it will instantly power on.

## Pairing your RE and your phone for the first time


Set up the RE app on your phone to remember your RE camera.




Before you begin:

- Download and install the RE app on your phone.
- Charge both your phone and RE camera.
- Check that a microSD card is installed in your RE.
- Make sure your RE isn't connected to another phone.

### On your iPhone

1. On your iPhone, go to **Settings** > **Bluetooth**, and then tap the Bluetooth\* switch to turn it on.
2. Press the Home button, and then tap the RE app icon .
3. Tap **Get Started**.
4. Tap **Next**.

Your iPhone scans for nearby devices.

5. Select the name of your RE from the list of detected devices.
6. Set a password, and then tap **OK**.  
You'll see a screen that prompts you to connect your iPhone to the Wi-Fi® network of your RE camera. The name and password you've set is also displayed on screen.
7. Press the Home button, and then tap **Settings > Wi-Fi**.
8. Be sure that Wi-Fi is on, then select the name of your RE from the list.
9. Enter the password you've set for RE, and then tap **Join**.
10. Press the Home button, and then tap the RE app icon .

Pairing devices is done only once. The next time you use your RE and your phone, you only have to connect them. See [Connecting your RE and phone](#) on page 22 to learn how.



You won't be able to connect to the Internet while you're connected to the Wi-Fi network of your RE.

## On your Android phone

1. Open the RE app.
2. Tap **Get Started**.
3. Tap **Next**.  
Your phone scans for nearby devices.
4. Select the name of your RE from the list of detected devices.

5. Set a password, and then tap **OK**.



Your phone turns on Wi-Fi if you haven't switched it on.

6. Start using the app with your RE camera.

Pairing devices is done only once. The next time you use your RE and your phone, you only have to connect them. See [Connecting your RE and phone](#) on page 22 to learn how.

## Connecting your RE and phone

The RE app remembers the RE camera you've paired.



Before you begin:

- 
- You need to pair your RE and your phone.
- 
- Your RE shouldn't be connected to another phone.
- 
- Your RE and your phone should be within 10 meters.
- 
- iPhone users:** Connect your iPhone to the Wi-Fi network of your RE.
- 

Open the RE app. You'll see thumbnails of photos and videos on your RE or the Live viewfinder once you have connected your devices.

## Exploring basic and advanced settings

The RE app gives you options to customize settings for your RE camera. Go to Settings and check out what you can customize.

1. Connect your phone and your RE.
2. Go to Settings.

**iPhone users:** Tap .

**Android phone users:** Tap .

## Checking for firmware updates

A firmware update for your RE includes improved features and bug fixes. The RE app can check and notify you if there's a new firmware update available. Always remember to keep your RE up-to-date.




Before you begin:

- 
- Check that your phone and your RE have more than 50% of battery power.
- 
- A microSD card is inserted in your RE.
-

## On your iPhone




You need a data connection on your iPhone to complete this procedure. To download firmware updates using Wi-Fi, see [Using Wi-Fi to download firmware updates](#) on page 24.


1. Connect your phone and your RE.
2. Tap  > **Advanced settings** > **Check for updates**.
3. If there's an available firmware update, tap **Update now**.
4. After downloading, tap **Install**.
5. Wait until the firmware update is complete.

Your RE camera will restart after updating the firmware. This temporarily disconnects your iPhone and RE. Tap **Retry** on the RE app screen, and then connect your devices again. See [Connecting your RE and phone](#) on page 22 for more details.

### Using Wi-Fi to download firmware updates

1. Go to **Settings** > **Wi-Fi** on your iPhone, then select your network to connect to the Internet.
2. Press the Home button, and then tap the RE app icon .  
You'll get a popup notification if there's an available firmware update.
3. Tap **Update**, and then tap **Update Now** to start downloading the firmware.



4. After downloading, connect your iPhone to the Wi-Fi network of your RE.
5. Press the Home button, and then tap the RE app icon . You'll see an in-app notification below the Settings button.
6. Tap the **Install RE update** notification.
7. Tap **Install**, then wait until the firmware update is complete.

Your RE camera will restart after updating the firmware. This temporarily disconnects your iPhone and RE. Tap **Retry** on the RE app screen, and then connect your devices again. See [Connecting your RE and phone](#) on page 22 for more details.

## On your Android phone

1. Connect your phone and your RE.
2. Go to Settings.
3. Tap **Advanced settings**.
4. Tap **Check for updates**.
5. If there's an available firmware update, tap **Update**.
6. Wait until the firmware update is complete.

## Disconnecting your RE and phone

You can easily disconnect the RE app and RE camera after use.

### On your iPhone


- Press the Home button to close the RE app.
- Or, go to Settings, then tap **Disconnect RE**.

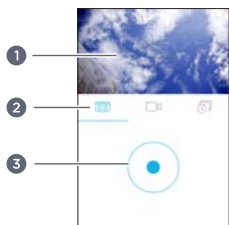
### On your Android phone

- Open the Notifications panel, and then tap **X** beside the name of your RE camera to disconnect it.
- Or, go to Settings, then tap **Disconnect RE**.

# Take photos and videos

## Getting to know the Live viewfinder

Connect your phone and your RE, then tap  to see the Live viewfinder of your RE camera.



---

1 Live viewfinder

---

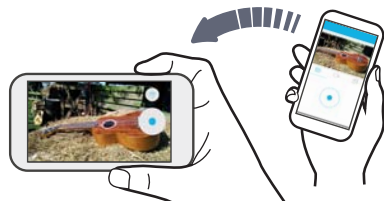
2 Capture modes


---

3 Shutter button

---

Turn your phone sideways to see the Live viewfinder in full screen.



Turn your phone to portrait orientation again, and then tap  to view photos and videos on your RE.



To use the Live viewfinder, your RE and your phone should be within 10 meters.

## Turning Ultra-wide angle on or off

Set your RE camera to capture wide angle shots.

1. Connect your phone and your RE.
2. Go to Settings.
3. Tap **Camera settings**.
4. Turn the **Ultra-wide angle** switch on or off.






## Taking photos

Take beautiful photos on your RE camera. You can also use the RE app as your Live viewfinder.

### On RE

1. Hold your RE by the grip sensor.
2. Point your RE at what you want to capture.
3. Press the Shutter button.  
The indicator LED will flash red and your RE will click.

## On the RE app

1. Connect your phone and your RE.
2. Tap  to go to the Live viewfinder, if you're not yet in this view.
3. In portrait orientation, tap  to select Photo mode.  
Or, while holding your phone sideways, tap the button above the onscreen Shutter button , and then tap .
4. Position your RE on a level surface or tripod.
5. Tap  to take a photo.  
The indicator LED flashes and your RE clicks when a photo is taken.



To change the photo resolution, go to **Camera settings**, then tap **Photo resolution**.

## Recording videos







Record high quality videos on your RE camera. You can also use the RE app as your Live viewfinder.

## On RE

1. Hold your RE by the grip sensor.
2. Point your RE at what you want to capture.
3. Press and hold the Shutter button until recording starts.  
The indicator LED will keep flashing red while recording. You'll also hear RE beep.

4. Press the Shutter button again to stop recording.  
The indicator LED turns off and your RE beeps again.

## On the RE app

1. Connect your phone and your RE.
2. Tap  to go to the Live viewfinder, if you're not yet in this view.
3. In portrait orientation, tap  to switch to Video mode.  
Or, while holding your phone sideways, tap the button above the onscreen Shutter button , and then tap .
4. Position your RE on a level surface or tripod.
5. Tap  to record a video.  
The indicator LED will keep flashing red while recording. You will also hear RE beep.
6. Tap  to stop recording.  
The indicator LED turns off and your RE beeps again.



To change the video resolution, go to **Camera settings**, then tap **Video resolution**.







## Recording slow motion videos

Relive high speed action bit by bit and add a touch of suspense to your videos.

### On RE

1. Hold your RE by the grip sensor.
2. Press the Slow motion mode switch until the indicator LED turns blue.
3. Press and hold the Shutter button until recording starts.  
The indicator LED will flash blue and your RE will beep.
4. Press the Shutter button again to stop recording.  
The indicator LED turns off and your RE beeps again.

### On the RE app

1. Connect your phone and your RE.
2. Tap  to go to the Live viewfinder, if you're not yet in this view.
3. In portrait orientation, tap  to switch to Video mode.  
Or, while holding your phone sideways, tap the button above the onscreen Shutter button , and then tap .
4. Tap the Slow motion option  to switch it on.
5. Position your RE on a level surface or tripod.
6. Tap  to record a video.  
The indicator LED turns blue and your RE beeps.

7. Tap  to stop recording.

The indicator LED turns off and your RE beeps again.

## Creating time-lapse videos

Capture the motion of objects and scenes that slowly unfold before the human eyes. Think of sunsets and blossoming flowers.

You can do that with the Time-lapse mode. It automatically takes a series of photos at intervals within a period of time. These photos then become frames of your time-lapse video and you'll see movements play much faster.



You can only set and capture time-lapse videos from the RE app.



Before you begin:



---


Both your phone and RE must be charged. Or, you can connect your RE to a power source while capturing time-lapse video.

---










Your microSD should have enough space available.

---

1. Connect your phone and your RE.
2. Tap  to go to the Live viewfinder, if you're not yet in this view.




3. In portrait orientation, tap  to switch to Time-lapse mode.  
Or, while holding your phone sideways, tap the button above the onscreen Shutter button , and then tap .
4. Tap , and then customize your Time-lapse mode settings.
5. Tap **Set** or **OK**.
6. Position your RE on a level surface or tripod.
7. Tap .  
You can tap  if you need to pause capturing.
8. If you didn't select **Stop recording automatically** in Time-lapse mode settings, tap  to manually stop your time-lapse.

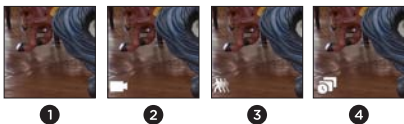
# View, edit, and share

## Viewing photos and videos

With the RE app, you can easily view the photos and videos you've captured on your RE.

1. Connect your phone and your RE.
2. Tap  to see photos and videos on your RE, if you're not yet in this view.
3. Swipe up and down the screen to more thumbnails of photos and videos captured by your RE.

Notice that some thumbnails have small corner icons. These are media file indicators.



1	Photo
2	Video
3	Slow motion video


---

#### 4 Time-lapse video

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4. Tap a thumbnail to view it in full screen.
5. If you opened a video, tap the screen to see the playback controls.
6. Tap **<** to go back to your photos and videos.

Or, swipe right or left to go to the next or previous item.

You may also see thumbnails with this icon . This indicates that it's a Zoe™ preview. To know more about Zoe, visit [www.zoe.com](http://www.zoe.com).



Zoe is currently available on Android phones only.

## Sorting media by type

Easily locate a photo or video by filtering the photos and videos on your RE and display a particular media type.

### On your iPhone

When you see the thumbnails of photos and videos on your RE, tap the buttons below the screen to go to see thumbnails of the same media type.



### On your Android

When you see the thumbnails of photos and videos on your RE, tap **▼**, and then select a media type to show.

## Removing fisheye effect

With Ultra-wide angle switched on, your captured photos or may appear like they were taken from fisheye lens. This is because your RE has a wider field of view.

You can easily "de-fisheye" a photo on the RE app.

1. Connect your phone and your RE.
2. Tap  to see photos and videos on your RE, if you're not yet in this view.
3. Tap the thumbnail of the photo to de-fisheye.
4. Tap .

1



---

1 Ultra-wide angle photo

---

2




---

2 Ultra-wide angle photo after removing the fisheye effect

---







To change the photo back to Ultra-wide angle with fisheye effect, open the thumbnail in full screen, and then tap .

## Downloading photos and videos from your RE




You can save photos and videos from your RE camera to your phone.

### On your iPhone

1. Connect your phone and your RE.
2. Tap  to see photos and videos on your RE, if you're not yet in this view.
3. To download a photo or video, tap a thumbnail to open it in full screen, then tap  > **Save Image** or **Save Video**.
4. To download multiple items, tap , select items, and then tap . Choose to save the files.

When done, check the downloaded files from your phone's Photos app.

### On your Android phone





1. Connect your phone and your RE.
2. Tap  to see photos and videos on your RE, if you're not yet in this view.
3. To download a photo or video, tap a thumbnail to open it in full screen, then tap .
4. To download multiple items, tap  > **Save to phone**, select the items, and then tap **Next**.

When done, check the downloaded files from your phone's media gallery app.




## Sharing photos and videos

Share photos and videos from your RE to your family and friends via email or social networks.

### On your iPhone

1. Connect your phone and your RE.
2. Tap  to see photos and videos on your RE, if you're not yet in this view.
3. To share a photo or video, tap a thumbnail to open it in full screen, tap , then select where you want to share it. Share the photo or video as you normally would on your selected platform.
4. To share multiple items, tap  (with a checkmark), select items, then tap . Share the items as you normally would on your selected platform.

### On your Android

1. Connect your phone and your RE.
2. Tap  to see photos and videos on your RE, if you're not yet in this view.
3. To share a photo or video, tap , and then select where you want to share it. Share the photo or video as you normally would on your selected platform.
4. To share multiple items, tap  > **Share**, then select where you want to share it. Select items, then tap **Next**. Share the photos or videos as you normally would on your selected platform.

## Copying media files from your RE to your computer





Connect your RE to your computer. Your computer will recognize it just like any removable USB drive, and you can copy your media files from your RE.

1. Connect RE to the computer using the supplied USB cable. You'll see options for viewing or importing files on the computer screen.
2. Choose to view files.
3. Copy the files from your RE to your computer.
4. After copying the files, safely disconnect RE from the computer.




## Deleting photos and videos

Deleting photos and videos on the RE app will erase them from the storage card of your RE camera.

### On your iPhone

1. Connect your phone and your RE.
2. Tap  to see photos and videos on your RE, if you're not yet in this view.
3. To delete a photo or video, tap a thumbnail to open it in full screen, tap , then confirm your action.
4. To delete multiple items, tap , select items, then tap .

## On your Android

1. Connect your phone and your RE.
2. Tap  to see photos and videos on your RE, if you're not yet in this view.
3. To delete a photo or video, tap a thumbnail to open it in full screen, tap , then confirm your action.
4. To delete multiple items, tap  > **Delete**, select items, then tap **Delete**.



# Stream live with RE

## About live streaming

Broadcasting your world just got easier. With RE, you can live stream an event and invite your contacts or social networks to watch.



Before you begin:

- 
- You need to have a 3G/4G mobile data connection enabled on your phone to be able to live stream your videos on YouTube®.
- 
- Live streaming on Wi-Fi-only tablets is not supported.
- 
- Your video broadcast depends on your mobile network's signal strength
- 
- You need to set up and sign in to your Google® account on your phone.
- 
- Your recorded videos will be directly uploaded to your YouTube account and won't be saved on your RE.
- 
- Live streaming videos are limited to 30 minutes and 480p video resolution.
-





This feature is currently available on Android phones only and may not be supported in some regions.

## Setting up your RE for live streaming

1. Connect your phone and your RE.
2. Go to Settings.
3. Tap **Live streaming**.
4. Sign in with your Google.
5. Tap **Enable live streaming**, then follow the onscreen instructions to complete the setup.
6. When you see a confirmation message onscreen that you have successfully enabled live streaming, tap **Done**.

## Inviting contacts to watch your live stream

1. Connect your phone and your RE.
2. Go to Settings.
3. Tap **Live streaming**.
4. Tap **Invitations will send to > Add Contact**. You'll see a list of your contacts with mobile phone numbers. To invite your friends via email or social networks, see [Sharing your live stream via email or social networks](#) on page 44.






5. Tap a contact to add.  
Tap **Add Contact** again to add more.
6. Tap  when done.
7. Tap **Video privacy** to set your privacy settings.
8. Tap  when done.

RE app remembers your live streaming settings.




SMS invitations will be sent to your selected contacts when you start live streaming.

## Recording a live stream

1. Connect your phone and your RE.
2. Tap  to go to the Live viewfinder, if you're not yet in this view.
3. In portrait orientation, tap  to switch to Video mode.
4. Select the Live streaming checkbox.  
The indicator LED turns on and your RE beeps.
5. Tap  to start recording.  
At the bottom of the screen, notice a small progress bar below the Share icon . Your audience will see your live stream once the progress bar turns completely blue.
6. Tap  to stop live streaming.

## Sharing your live stream via email or social networks

Draw in a bigger audience to watch your live event by emailing the YouTube link to more contacts or posting it to your social networks.

While live streaming, tap , and then choose how you want to share your live stream.

# Back up


## Backing up your media files

Capture memories with RE and back them up to your phone without worries.



This feature is currently available on Android phones only and may not be supported in some regions.

## Backing up photos and videos to your phone storage


1. Connect your phone and your RE.
2. Tap .
3. Tap **Backup** > **Back up to**.
4. Tap **This phone**.

## Backing up photos and videos to your online storage



You need to set up your Dropbox or Google Drive™ account on your phone.

1. Connect your phone and your RE.

2. Tap .
3. Tap **Backup** > **Back up to**.
4. Choose an online storage.
5. Follow the onscreen instructions to set up and link your account.  
Backup will begin after you leave the RE app.



To stop auto-backup, tap **Backup** > **Back up to** > **Off**.

# Reset

## Formatting your storage card

Formatting your storage card permanently erases all data from your storage card, including personal information.

1. Connect your phone and your RE.
2. Go to Settings.
3. Tap **Advanced settings**.
4. Tap **Format SD card** or **Format**.

## Resetting your RE to factory settings

If RE has a persistent problem that cannot be solved, you can perform a factory reset (also called a hard reset or master reset). A factory reset reverts your RE camera back to its initial state—the state before you turned it on for the first time.



This action removes all data and settings you have for your RE camera and the RE app installed on your phone.

1. Connect your phone and your RE.
2. Go to Settings.

3. Tap **Advanced settings**.
4. Tap **Factory reset**.
5. Choose if you also want to erase your media files on the microSD card inserted in your RE.



If you choose to erase the files on your storage card, this action cannot be undone.

6. Tap **Reset** or **Factory Reset**.

## Using the Reset button

If you're experiencing a device issue or you've forgotten the password you've set on the RE app, you can factory reset your RE using its hardware Reset button.

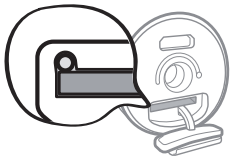


This action removes all data and settings you have for your RE camera and the RE app installed on your phone. Photos and videos stored on your microSD card will not be deleted.

1. Hold your RE with the lens facing up.



2. Open the microSD slot cover located at the bottom of your RE.



You'll see a small button located at the top left corner of the microSD slot.

3. Press and hold the Shutter button, and at the same time, push the tip of a small bent paperclip onto the Reset button.
4. Release the Reset button.
5. Continue to press and hold the Shutter button until you hear a startup sound.

A startup sound indicates that factory reset is complete.

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# Index

## C

- Camera 28
- Capture modes 28, 29, 31, 32

## F

- Firmware 23
- Fisheye effect 36

## I

- Indicator LED 11

## L

- Live viewfinder 27

## P

- Photos
  - deleting 39
  - downloading 37
  - sharing 38
  - taking 28
  - viewing 34
- Photosimportingtransferring
  - copying to your computer 39

- Power 11

## R

- Reset
  - camera 47
  - reset button 48
  - storage card 47
- Resolution
  - photo 28
  - video 29

## S

- Settings 23
- Slow motion videos 31
- Storage card 9

## T

- Time-lapse recording 32

## U

- Ultra-wide angle
  - fisheye effect 36

- Ultra-wide anglesuper wide anglepanorama
  - turning on or off 28

## V

Video recording 29

Videos

- deleting 39
- downloading 37
- sharing 38
- slow motion 31
- taking 29
- time-lapse 32
- viewing 34

Viewfinder 27

## W

Waterproof 13-15

- care and maintenance 15
- guidelines 13
- precautions 14