

# User manual

**S19B420BW**  
**S19B420B**  
**S19B420M**  
**S22B420BW**  
**S24B420BW**

The color and the appearance may differ depending on the product, and the specifications are subject to change without prior notice to improve the performance.

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# Before Using the Product

## Copyright

The contents of this manual are subject to change without notice to improve quality.

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Microsoft, Windows and Windows NT are registered trademarks of Microsoft Corporation.

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- An administration fee may be charged if either
  - (a) an engineer is called out at your request and there is no defect in the product (i.e. where you have failed to read this user manual).
  - (b) you bring the unit to a repair center and there is no defect in the product (i.e. where you have failed to read this user manual).
- The amount of such administration charge will be advised to you before any work or home visit is carried out.

## Icons used in this manual



The following images are for reference only. Real-life situations may differ from what is shown in the images.

## Symbols for safety precautions

 Warning	A serious or fatal injury may result if instructions are not followed.
 Caution	Personal injury or damage to properties may result if instructions are not followed.
	Activities marked by this symbol are prohibited.
	Instructions marked by this symbol must be followed.

# Before Using the Product

## Cleaning

### Cleaning

Exercise care when cleaning as the panel and exterior of advanced LCDs are easily scratched.

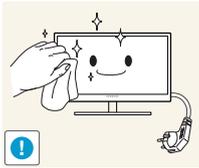
Take the following steps when cleaning.



1. Power off the monitor and computer.
2. Disconnect the power cord from the monitor.



Hold the power cable by the plug and do not touch the cable with wet hands. Otherwise, an electric shock may result.



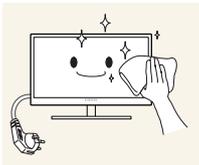
3. Wipe the monitor screen using a clean, soft and dry cloth.



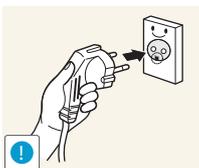
- Do not apply a cleaning agent that contains alcohol, solvent, or surfactant to the monitor.



- Do not spray water or detergent directly on the product.



4. Wet a soft and dry cloth in water and wring thoroughly to clean the exterior of the monitor.



5. Connect the power cord to the product after cleaning the product.
6. Power on the monitor and computer.

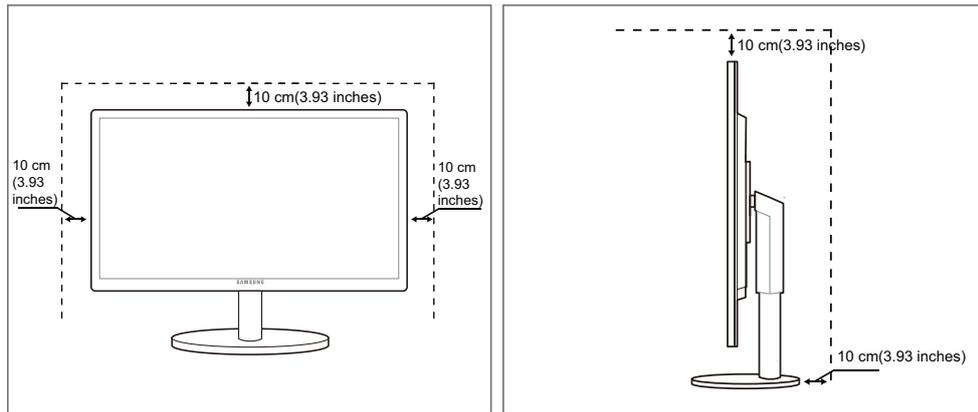
# Before Using the Product

## Securing the Installation Space

- Ensure some space around the product for ventilation. An internal temperature rise may cause fire and damage the product. Be sure to allow the amount of space as shown below or greater when installing the product.



The exterior may differ depending on the product.



## Precautions for storage



Be sure to contact Samsung Customer Service Center (page 89) if the inside of the monitor needs cleaning. (Service fee will be charged.)

# Before Using the Product

## Safety Precautions

### Electricity and Safety



The following images are for reference only. Real-life situations may differ from what is shown in the images.

#### **Warning**



Do not use a damaged power cord or plug, or a loose power socket.

- An electric shock or fire may result.



Do not plug many products into the same power socket.

- Otherwise, the socket may overheat and cause a fire.



Do not touch the power plug with wet hands.

- Otherwise, an electric shock may result.



Insert the power plug all the way in so it is not loose.

- An unstable connection may cause a fire.



Ensure you connect the power plug to a grounded power socket. (type 1 insulated devices only).

- An electric shock or injury may result.



Do not bend or pull the power cord with force. Do not weigh the power cord down with a heavy object.

- A damaged power cord may cause an electric shock or fire.



Do not place the power cord or product near heat sources.

- An electric shock or fire may result.



Remove foreign substances such as dust around the plug pins and power socket with a dry cloth.

- Otherwise, a fire may result.

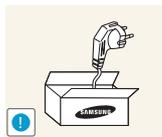
# Before Using the Product

## Caution



Do not unplug the power cord when the product is in use.

- The product may become damaged by an electric shock.



Do not use the power cord for products other than authorized products supplied by Samsung.

- An electric shock or fire may result.



Keep the power socket where the power cord is connected unobstructed.

- If any problem occurs in the product, unplug the power cable to completely cut the power to the product.

Power to the product cannot be completely cut off with the power button.



Hold the plug when disconnecting the power cord from the power socket.

- An electric shock or fire may result.

## Installation and Safety

## Warning



DO NOT PLACE CANDLES, INSECT REPELLANTS OR CIGARETTES ON TOP OF THE PRODUCT. DO NOT INSTALL THE PRODUCT NEAR HEAT SOURCES.

- Otherwise, a fire may result.



Avoid installing the product in a narrow space with bad ventilation, such as a bookshelf or wall closet.

- Otherwise, a fire may result due to an increased internal temperature.



Keep the plastic packaging bag for the product in a place that cannot be reached by children.

- Children may suffocate.

# Before Using the Product



Do not install the product on an unstable or vibrating surface (insecure shelf, sloped surface, etc.).

- The product may fall and break or cause a personal injury.
- Using the product in an area with excess vibration may damage the product or cause a fire.



Do not install the product in a vehicle or a place exposed to dust, moisture (water drips, etc.), oil, or smoke.

- An electric shock or fire may result.



Do not expose the product to direct sunlight, heat, or a hot object such as a stove.

- Otherwise, the product lifespan may be reduced, or a fire may result.



Do not install the product within the reach of young children.

- The product may fall and injure children.



Edible oil, such as soybean oil, can damage or deform the product. Do not install the product in a kitchen or near a kitchen counter.

## Caution



Take care not to drop the product when moving it.

- Otherwise, product failure or personal injury may result.



Do not set down the product on its front.

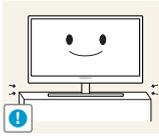
- The screen may become damaged.



When installing the product on a cabinet or shelf, make sure that the bottom edge of the front of the product is not protruding.

- The product may fall and break or cause a personal injury.
- Install the product only on cabinets or shelves of the right size.

# Before Using the Product



Put down the product carefully.

- The product may fall and break or cause a personal injury.



Installing the product in an unusual place (a place exposed to a lot of fine dust, chemical substances, extreme temperatures or a significant presence of moisture, or a place where the product will operate continuously for an extended period of time) may seriously affect its performance.

- Be sure to consult Samsung Customer Service Center (page 89) before installation if you want to install the product at such a place.

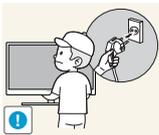
## Operation and Safety

### Warning



High voltage runs through the product. Do not attempt to disassemble, repair, or modify the product on your own.

- An electric shock or fire may result.
- Contact Samsung Customer Service Center (page 89) for repair.



Before moving the product, turn off the power switch and disconnect the power cable and all other connected cables.

- Otherwise, the power cord may be damaged and a fire or electric shock may result.



If the product generates a strange noise, a burning smell, or smoke, remove the power cord immediately and contact Samsung Customer Service Center (page 89).

- An electric shock or fire may result.



Do not let children hang from the product or climb on top of it.

- The product may fall, and your child may become injured or seriously harmed.



If the product falls or the exterior is damaged, power off the product, remove the power cord, and contact Samsung Customer Service Center (page 89).

- Otherwise, an electric shock or fire may result.



Do not put a heavy object, toy, or sweets on top of the product.

- The product or heavy objects may fall as children try to reach for the toy or sweets resulting in a serious injury.

# Before Using the Product



During a lightning or thunderstorm, power off the product and remove the power cable.

- An electric shock or fire may result.



Do not drop objects on the product or apply impact.

- An electric shock or fire may result.



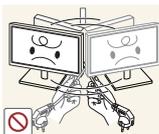
Do not move the product by pulling the power cord or any cable.

- Otherwise, the cable may be damaged and product failure, an electric shock or fire may result.



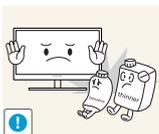
If a gas leakage is found, do not touch the product or power plug. Also, ventilate the area immediately.

- Sparks can cause an explosion or fire.



Do not lift or move the product by pulling the power cord or any cable.

- Otherwise, the cable may be damaged and product failure, an electric shock or fire may result.



Do not use or keep combustible spray or an inflammable substance near the product.

- An explosion or fire may result.



Ensure the vents are not blocked by tablecloths or curtains.

- Otherwise, a fire may result from an increased internal temperature.



Do not insert a metallic object (a chopstick, coin, hair pin, etc.) or inflammable object (paper, match, etc.) into the vent or ports of the product.

- If water or any foreign substance enters the product, be sure to power off the product, remove the power cord, and contact Samsung Customer Service Center (page 89).
- Product failure, an electric shock or fire may result.

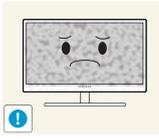


Do not place objects containing liquid (vases, pots, bottles, etc) or metallic objects on top of the product.

- If water or any foreign substance enters the product, be sure to power off the product, remove the power cord, and contact Samsung Customer Service Center (page 89).
- Product failure, an electric shock or fire may result.

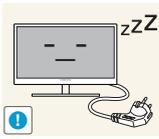
# Before Using the Product

## Caution



Leaving the screen fixed on a stationary image for an extended period of time may cause afterimage burn-in or defective pixels.

- If you are not going to use the product for an extended period of time, activate power-saving mode or a moving-picture screen saver.



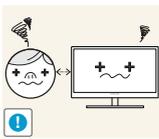
Disconnect the power cord from the power socket if you do not plan on using the product for an extended period of time (vacation, etc.).

- Otherwise, a fire may result from accumulated dust, overheating, an electric shock, or electric leakage.

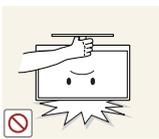


Use the product at the recommended resolution and frequency.

- Your eyesight may deteriorate.



Looking at the screen too close for an extended period of time can deteriorate your eyesight.



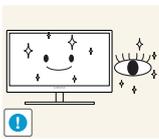
Do not hold the monitor upside-down or move it by holding the stand.

- The product may fall and break or cause a personal injury.



Do not use humidifiers or stoves around the product.

- An electric shock or fire may result.



Rest your eyes for more than 5 minutes for every 1 hour of product use.

- Eye fatigue will be relieved.



Do not touch the screen when the product has been turned on for an extended period of time as it will become hot.



Store the small accessories used with the product out of reach of children.

# Before Using the Product



Exercise caution when adjusting the product angle or stand height.

- Otherwise, children's fingers or hands may become stuck and injured.
- Tilting the product excessively may cause it to fall and result in personal injury.



Do not place heavy objects on the product.

- Product failure or personal injury may result.



When using headphones or earphones, do not turn the volume too high.

- Having the sound too loud may damage your hearing.

## Correct posture to use the product



Use the product in the correct posture as follows.

- Straighten your back.
- Allow a distance of 45 to 50cm between your eye and the screen, and look slightly downward at the screen.  
Keep your eyes directly in front of the screen.
- Adjust the angle so light does not reflect on the screen.
- Keep your forearms perpendicular to your upper arms and level with the back of your hands.
- Keep your elbows at about a right angle.
- Adjust the height of the product so you can keep your knees bent at 90 degrees or more, your heels attached to the floor, and your arms lower than your heart.

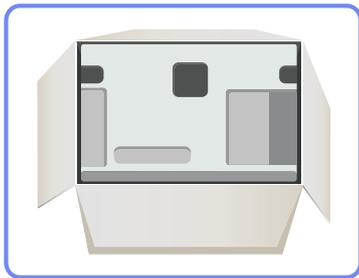
## 1.1 Checking the Contents

### 1.1.1 Removing the Packaging

- 1 Open the packaging box. Be careful not to damage the product when you open the packaging with a sharp instrument.



- 2 Remove the styrofoam from the product.



- 3 Check the components and remove the styrofoam and plastic bag.



This image is for reference only.



- 4 Store the box in a dry area so that it can be used when moving the product in the future.

## 1.1.2 Checking the Components



- Contact the dealer from whom you purchased the product if any item is missing.
- The appearance of the components and items sold separately may differ from the image shown.

### Components



Quick Setup Guide



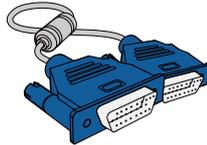
Warranty card  
(Not available in some locations)



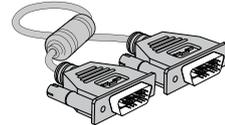
User manual



Power cable



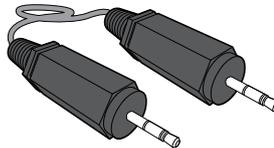
D-SUB cable (optional)



DVI cable (optional)



Stand



Stereo Cable (optional)



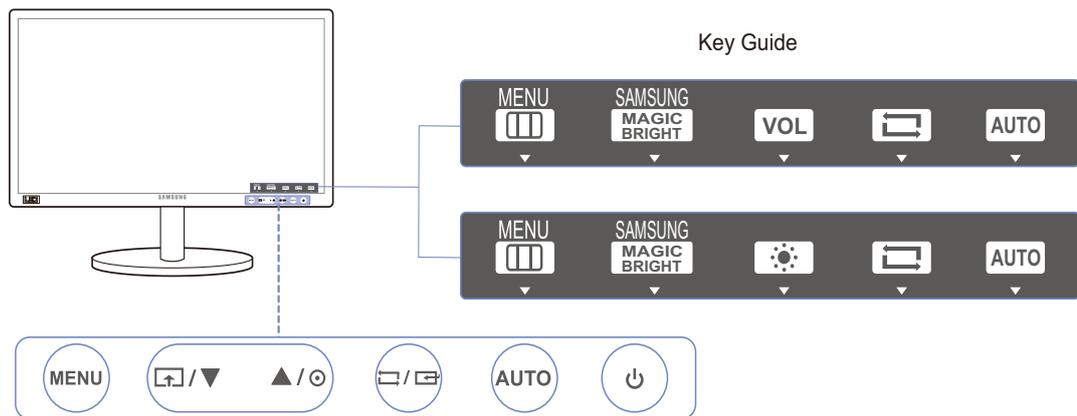
Components may vary depending on the country.

## 1.2 Parts

### 1.2.1 Frontal Buttons



The color and shape of parts may differ from what is shown. Specifications are subject to change without notice to improve quality.



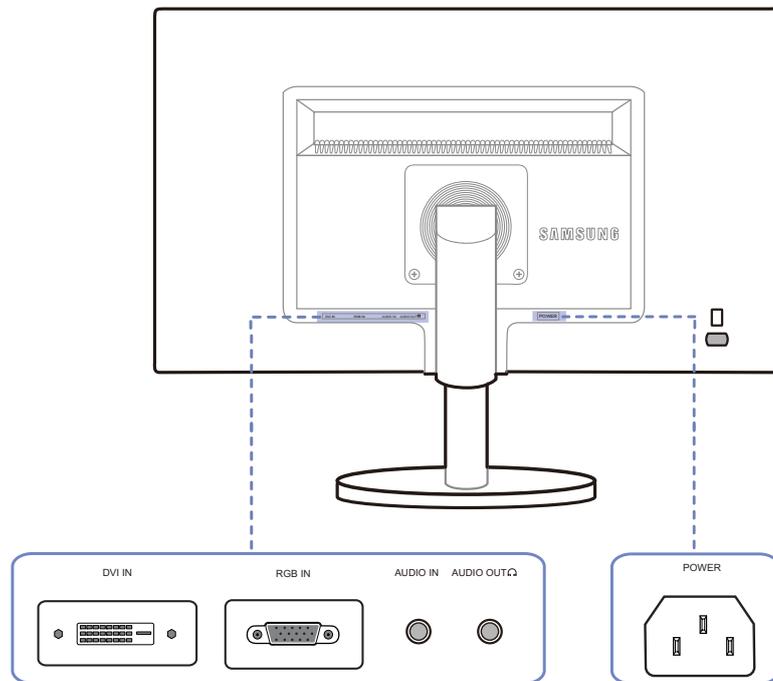
Icons	Description
MENU	<ul style="list-style-type: none"> <li>Open or close the onscreen display (OSD) menu, or return to the parent menu.</li> <li>OSD control lock: Maintain the current settings, or lock the OSD control to prevent unintended changes to settings. Enable: To lock the OSD control, press the [MENU] button for 10 seconds. Disable: To unlock the locked OSD control, press the [MENU] button for more than 10 seconds.</li> </ul> <p> If the OSD control is locked,</p> <ul style="list-style-type: none"> <li><b>Brightness</b> and <b>Contrast</b> can be adjusted, and <b>INFORMATION</b> can be viewed.</li> <li>The <b>Customized Key</b> function can be used by pressing the [] button. (The <b>Customized Key</b> function specified before the OSD control was locked is available even when the OSD control is locked.)</li> </ul>
	<p>Configure <b>Customized Key</b> and press []. The following options will be enabled.</p> <p><b>SAMSUNG MAGIC Angle</b> - <b>SAMSUNG MAGIC Bright</b> - <b>Eco Saving</b> - <b>Image Size</b></p> <p> To configure <b>Customized Key</b>, go to <b>SETUP&amp;RESET</b> → <b>Customized Key</b> and select the mode you want.</p>

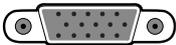
Icons	Description
▲/▼	Move to the upper or lower menu or adjust the value for an option on the OSD menu.
☉	Adjust the screen brightness.  <b>Volume</b> can be adjusted if a cable is connected to the [AUDIO IN] port.
□/☞	Confirm a menu selection. Pressing the [□/☞] button when the OSD menu is not displayed will change the input source ( <b>Analog/DVI</b> ). If you power on the product or change the input source by pressing the [□/☞] button, a message that shows the changed input source will appear at the top left corner of the screen.
AUTO	Press the [AUTO] button to automatically adjust the screen settings.  <ul style="list-style-type: none"> <li>Changing the resolution in Display Properties will activate the <b>Auto Adjustment</b> function.</li> <li>This function is only available in <b>Analog</b> mode.</li> </ul>
⏻	Turn the screen on or off.
Key Guide	When a control button on the product is pressed, the Key Guide will be displayed before the onscreen menu opens. (The guide shows the function of the button pressed.) To access the onscreen menu when the guide is displayed, press the corresponding button again. The Key Guide may vary depending on the function or product model. Refer to the actual product.

## 1.2.2 Reverse Side



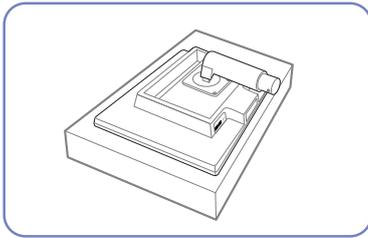
The color and shape of parts may differ from what is shown. Specifications are subject to change without notice to improve quality.



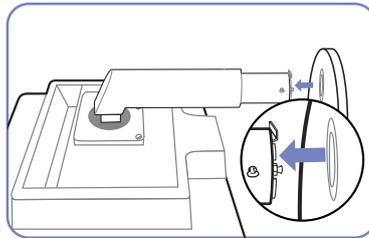
Port	Ports
	Connect the power cord for your monitor to the POWER port on the back of the product.
	Connect to a PC using the DVI cable.
	Connect to a PC using the D-SUB cable.
AUDIO IN 	Connect to an audio-input source using an audio cable.  Applicable to the models that have speakers only.
AUDIO OUT 	Connect to an audio output device such as headphones.  Applicable to the models that have speakers only.

## 1.3 Installation

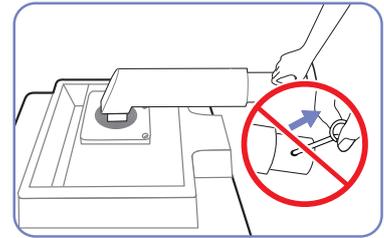
### 1.3.1 Attaching the Stand



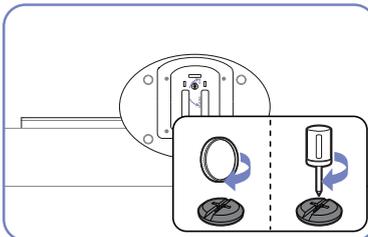
Place a protective cloth or cushion on a flat surface. Next, place the product with the face down on top of the cloth or cushion.



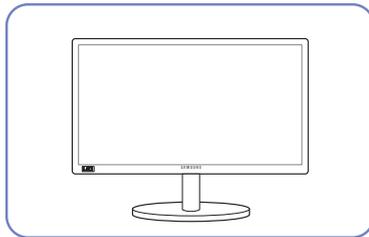
Insert the stand base into the stand in the direction of the arrow.



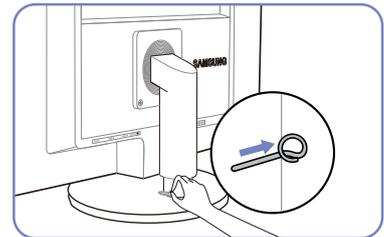
Do not remove the fixing pin until you are finished attaching the stand.



Fasten the screw tightly (using a screwdriver or coin) into the bottom of the stand base.



After installing the stand, place the product upright.



You can remove the fixing pin and adjust the stand now.



- Caution

Do not hold the product upside down only by the stand.

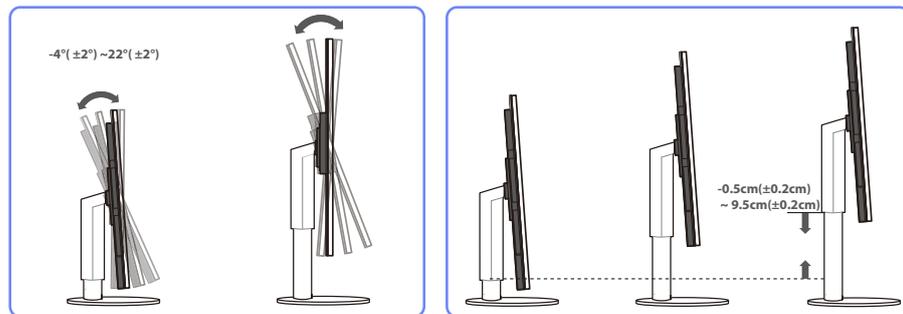


- Disassembly is the reverse order of assembly.
- The color and shape of parts may differ from what is shown. Specifications are subject to change without notice to improve quality.

### 1.3.2 Adjusting the Product Tilt and Height



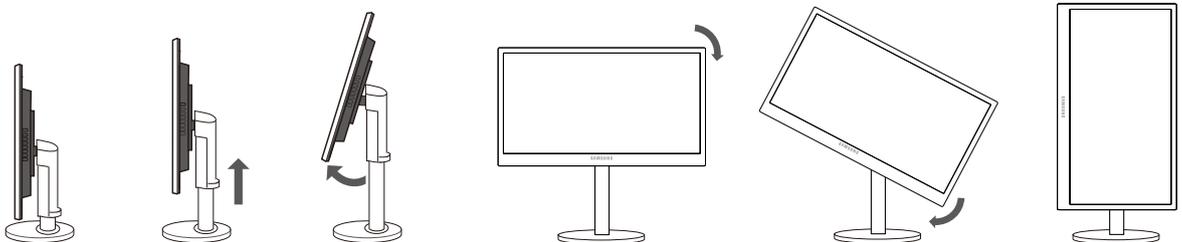
The color and shape of parts may differ from what is shown. Specifications are subject to change without notice to improve quality.



- To adjust the height, remove the fixing pin.
- The monitor tilt and height can be adjusted.
- Hold the top center of the product and adjust the height carefully.

### 1.3.3 Rotating the Monitor

You can rotate your monitor as shown below.



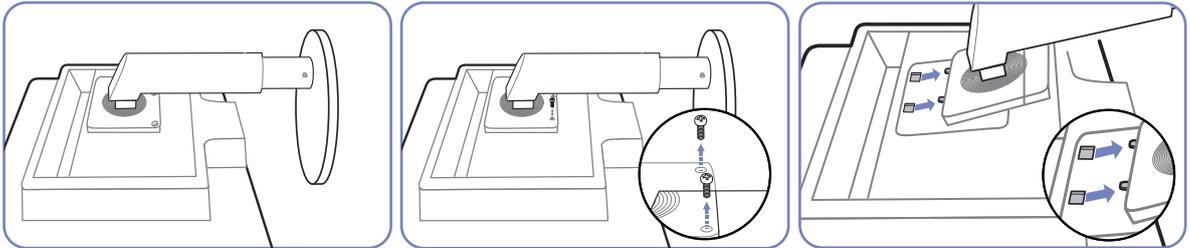
- Be sure to fully extend the stand before rotating the monitor.
- If you rotate the monitor without fully extending the stand, the corner of the monitor may hit the floor and get damaged.
- Do not rotate the monitor counterclockwise. The monitor may get damaged.

### 1.3.4 Installing a Wall-mount Kit or Desktop Stand

Before Installation



Power the product off and remove the power cable from the power socket.

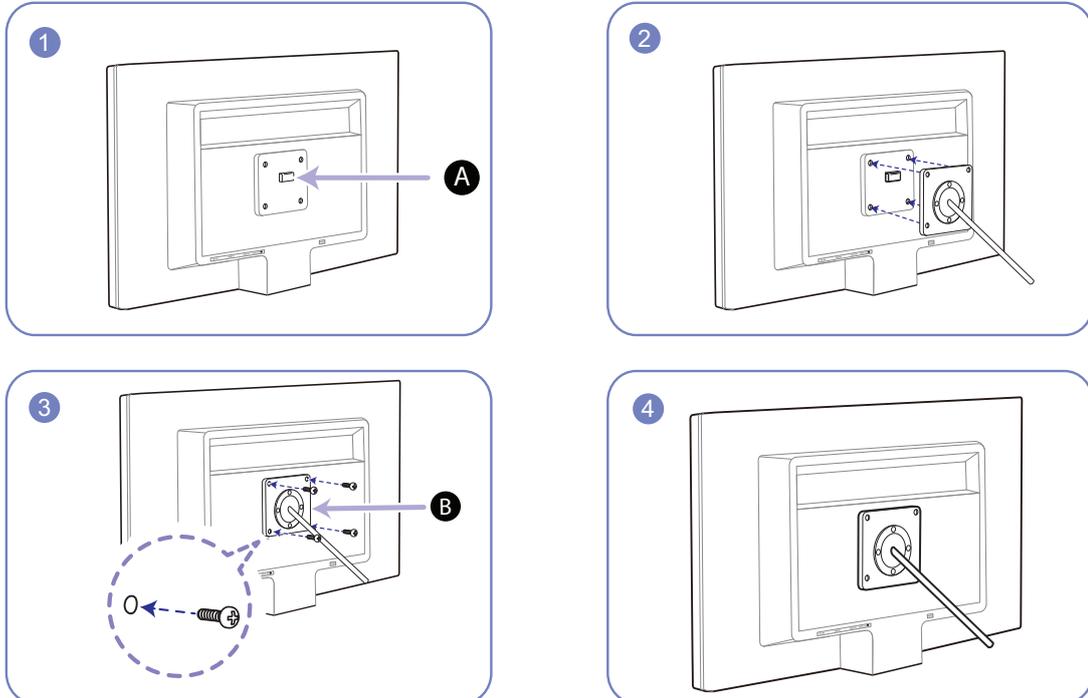


Place a protective cloth or cushion on a flat surface. Next, place the product with the face down on top of the cloth or cushion.

Unfasten the screw from the back of the product.

Lift and detach the stand.

Installing a Wall-mount Kit or Desktop Stand



**A** Attach the wall-mount kit or desktop stand here

**B** Bracket (sold separately)

Align the grooves and tightly fasten the screws on the bracket on the product with the corresponding parts on the wall-mount kit or desktop stand you want to attach.

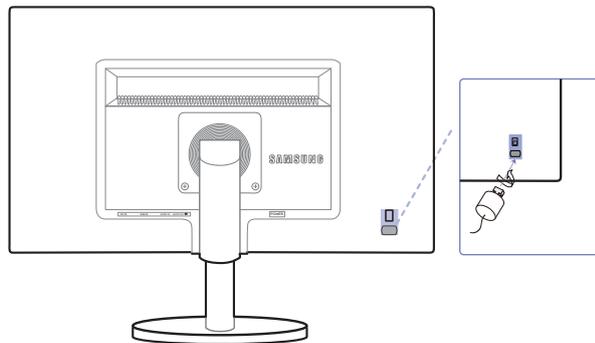


## Notes

- Using a screw longer than the standard length can damage the internal components of the product.
- The length of screws required for a wall mount that does not comply with the VESA standards may vary depending on the specifications.
- Do not use screws that do not comply with the VESA standards. Do not attach the wall-mount kit or desktop stand using excessive force. The product may get damaged or fall and cause personal injury. Samsung shall not be held liable for any damage or injury caused by using improper screws or attaching the wall-mount kit or desktop stand using excessive force.
- Samsung shall not be held liable for any product damage or personal injury caused by using a wall-mount kit other than the one specified or from an attempt to install the wall-mount kit on your own.
- To mount the product on a wall, ensure you purchase a wall-mount kit that can be installed 10cm or farther away from the wall.
- Be sure to use a wall-mount kit that complies with the standards.
- To install the monitor using a wall mount, disconnect the stand base from the monitor.

### 1.3.5 Anti-theft Lock

An anti-theft lock allows you to use the product securely even in public places. The locking device shape and locking method depend on the manufacturer. Refer to the user guide provided with your anti-theft locking device for details. The lock device is sold separately.



The color and shape of parts may differ from what is shown. Specifications are subject to change without notice to improve quality.

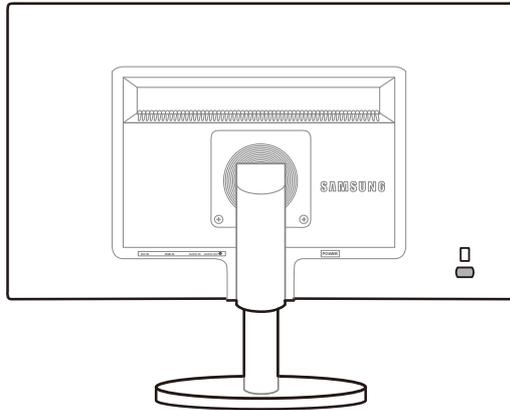
#### To lock an anti-theft locking device:

- 1 Fix the cable of your anti-theft locking device to a heavy object such as a desk.
- 2 Put one end of the cable through the loop on the other end.
- 3 Insert the locking device into the anti-theft lock slot at the back of the product.
- 4 Lock the locking device.



- An anti-theft locking device can be purchased separately.
- Refer to the user guide provided with your anti-theft locking device for details.
- Anti-theft locking devices can be purchased at electronics retailers or online.

## 2.1 Before Connecting

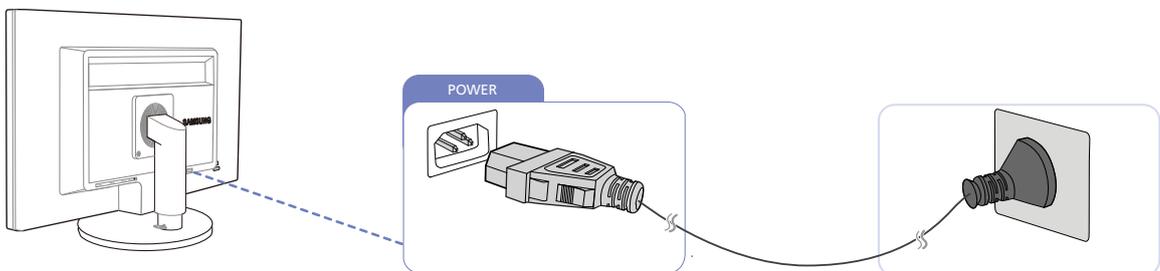


### 2.1.1 Pre-connection Checkpoints

- Before connecting a source device, read the user manual provided with it. The number and locations of ports on source devices may differ from device to device.
- Do not connect the power cable until all connections are completed. Connecting the power cable during connection may damage the product.
- Check the types of ports at the back of the product you want to connect.

## 2.2 Connecting the Power

- To use the product, connect the power cable to a power outlet and the [POWER] port on the product. (The input voltage is switched automatically.)



## 2.3 Connecting and Using a PC

### 2.3.1 Connecting to a PC

- Select a connection method suitable for your PC.

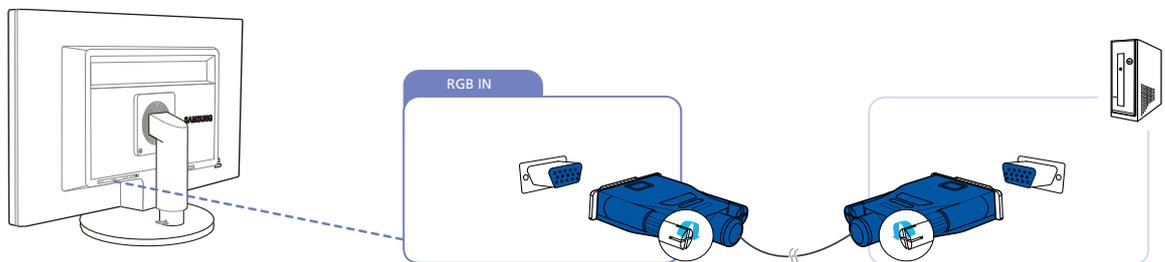


Connecting parts may differ in different products.

#### Connection Using the D-SUB Cable (Analog Type)



Do not connect the power cable before connecting all other cables. Ensure you connect a source device first before connecting the power cable.

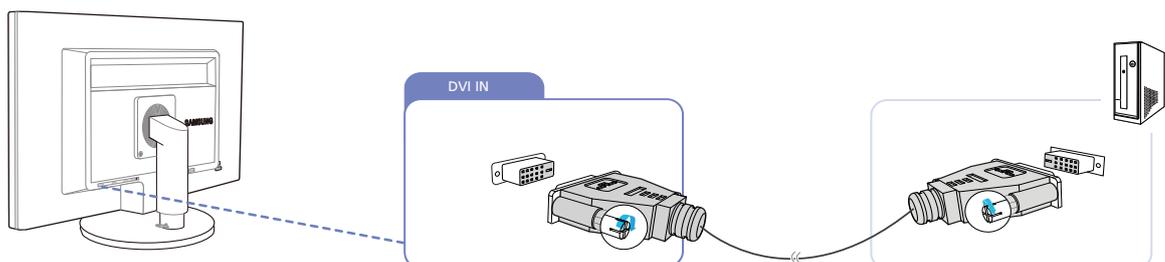


- 1 Connect the D-SUB cable to the [RGB IN] port on the back of the product and the RGB port on the PC.
- 2 Press [⏏/⏏] to change the input source to **Analog**.

#### Connection Using the DVI Cable



Do not connect the power cable before connecting all other cables. Ensure you connect a source device first before connecting the power cable.

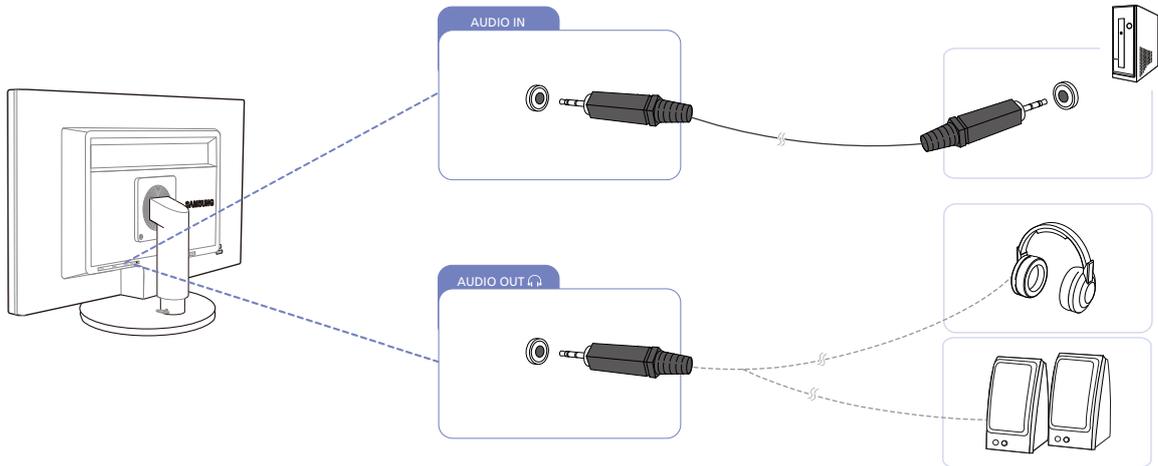


- 1 Connect the DVI cable to the [DVI IN] port on the back of the product and the DVI port on the PC.
- 2 Press [⏏/⏏] to change the input source to **Digital**.

### Connecting to Headphones or Speakers



Do not connect the power cable before connecting all other cables. Ensure you connect a source device first before connecting the power cable.



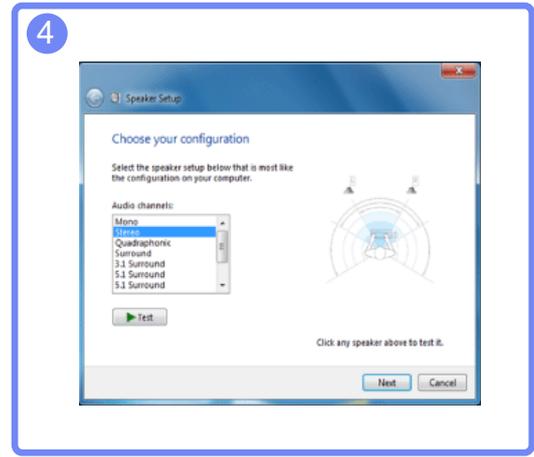
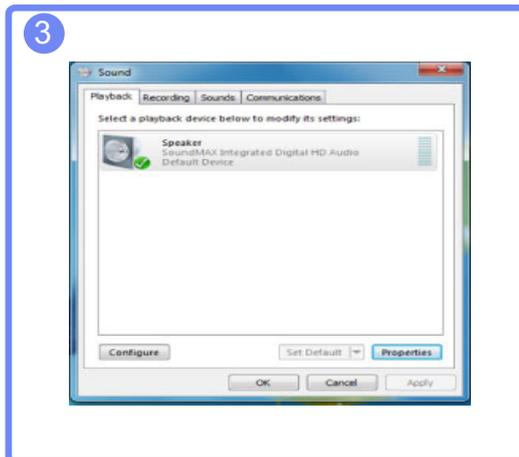
1 Connect an audio output device such as headphones or speakers to [AUDIO OUT] on the product.



Applicable to the models that have speakers only.

## Changing the sound settings on Windows

Control Panel → Audio → Speaker → Speaker Setup

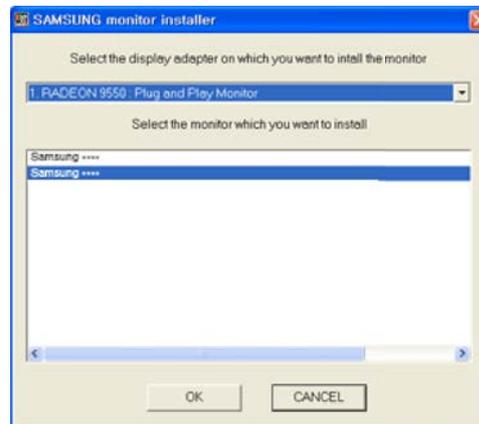


### 2.3.2 Driver Installation



- You can set the optimum resolution and frequency for this product by installing the corresponding drivers.
- An installation driver is contained on the CD supplied with the product.
- If the file provided is faulty, visit the Samsung homepage (<http://www.samsung.com>) and download the file.

- 1 Insert the user manual CD provided with the product into the CD-ROM drive.
- 2 Click "Windows Driver".
- 3 Follow the instructions given on the screen to proceed with installation.
- 4 Select your product model from the list of models.

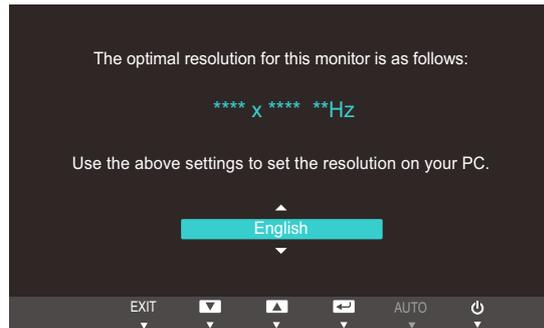


- 5 Go to Display Properties and check that the resolution and refresh rate are appropriate. Refer to your Windows OS manual for further details.

### 2.3.3 Setting Optimum Resolution

An information message about setting optimum resolution will appear if you power on the product for the first time after purchase.

Select a language on the product and change the resolution on your PC to the optimum setting.



- 1 Press [**▲**/**▼**] to move to the language you want and press [**□**/**⏏**].
- 2 To hide the information message, press [**MENU**].



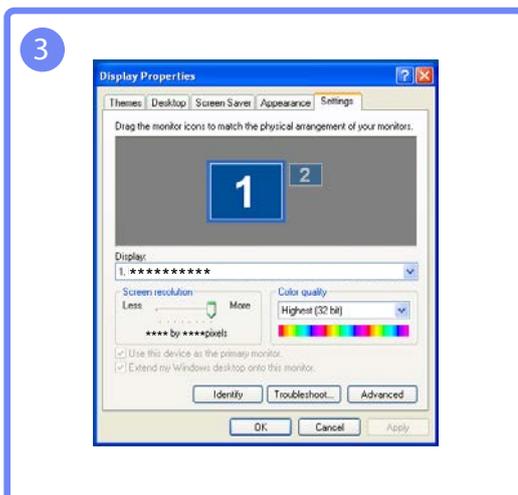
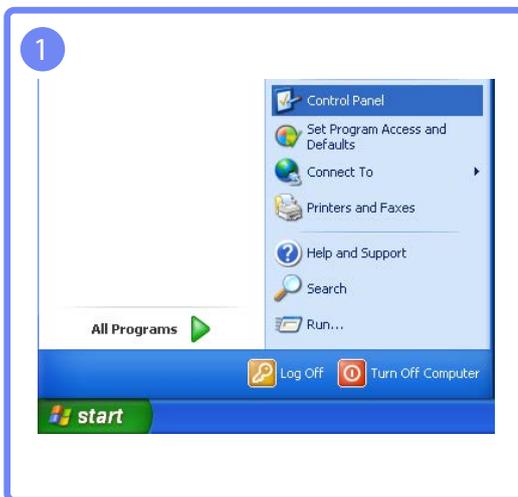
- If the optimum resolution is not selected, the message will appear up to three times for a specified time even when the product is turned off and on again.
- The optimum resolution can also be selected in **Control Panel** on your PC.

### 2.3.4 Changing the Resolution Using a PC

- Adjust the resolution and refresh rate in Control Panel on your PC to obtain optimum picture quality.
- The picture quality of TFT-LCDs may degrade if the optimum resolution is not selected.

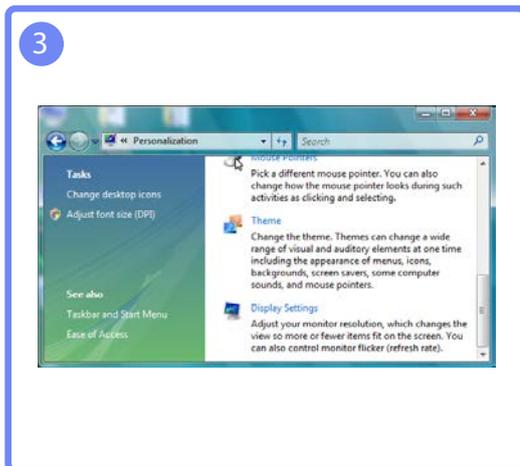
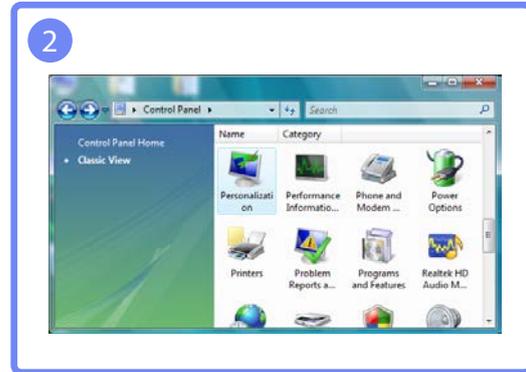
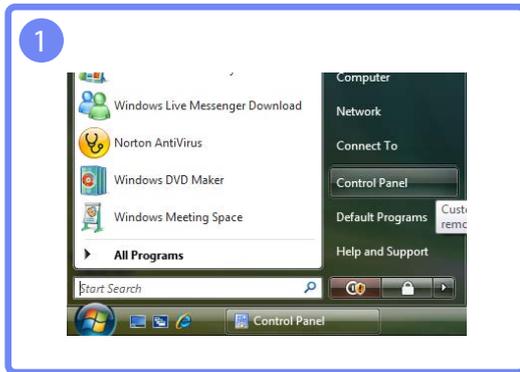
Changing the Resolution on Windows XP

Go to **Control Panel** → **Display** → **Settings** and change the resolution.



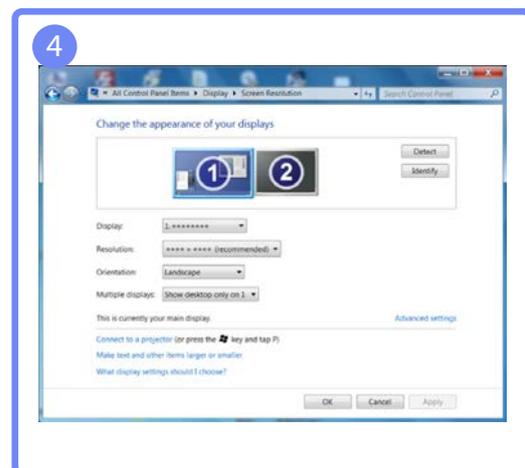
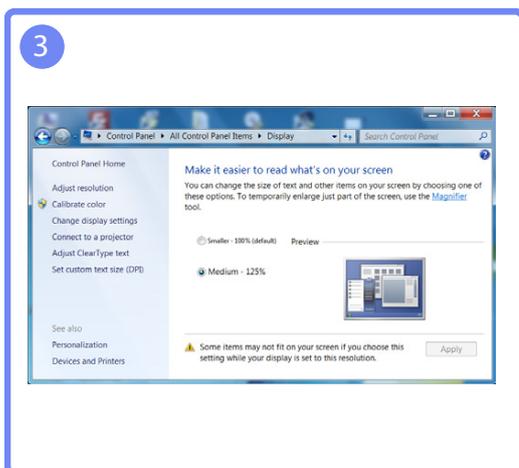
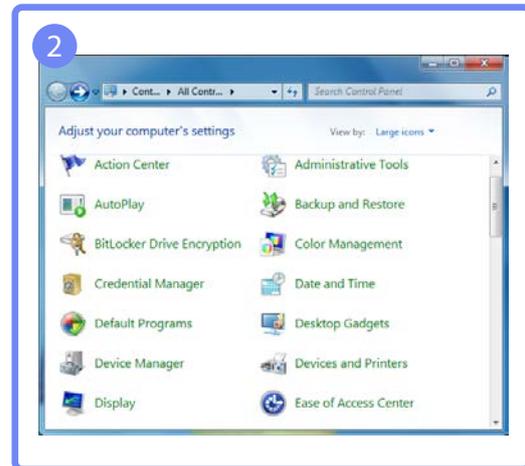
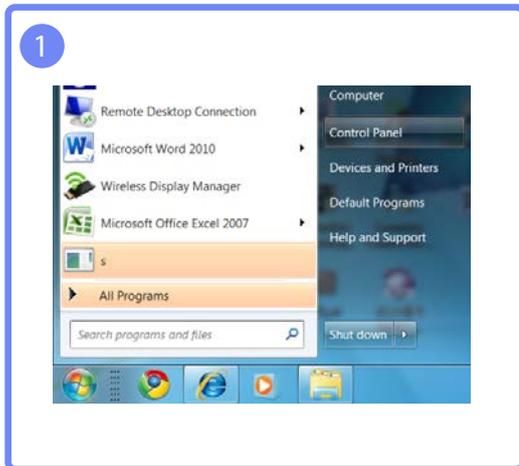
Changing the Resolution on Windows Vista

Go to **Control Panel** → **Personalization** → **Display Settings** and change the resolution.



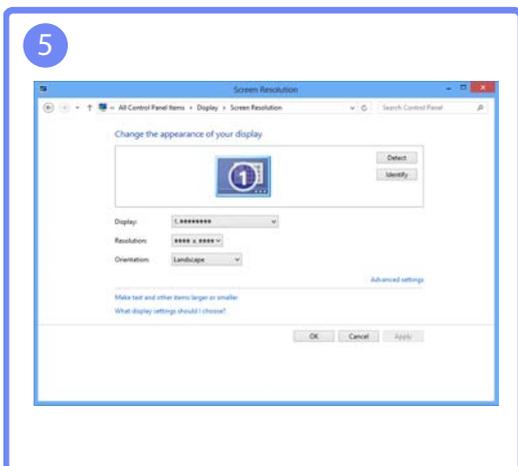
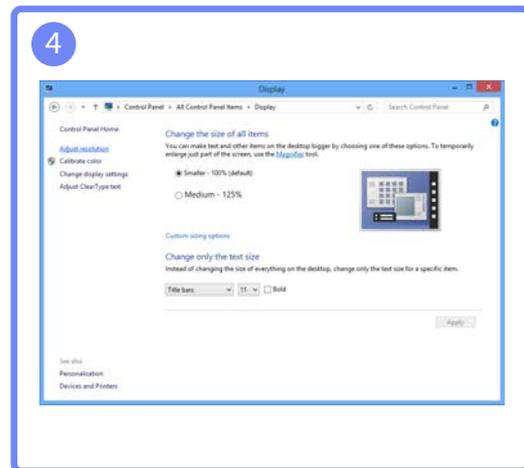
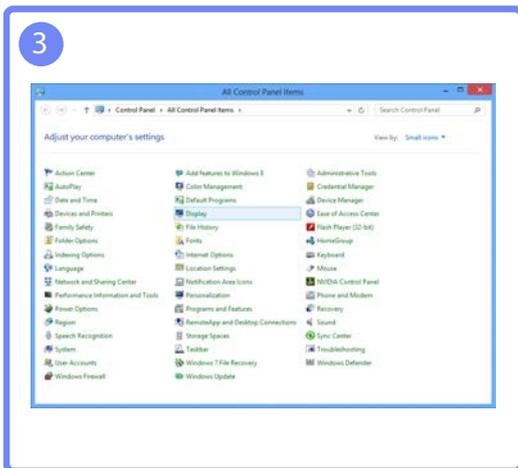
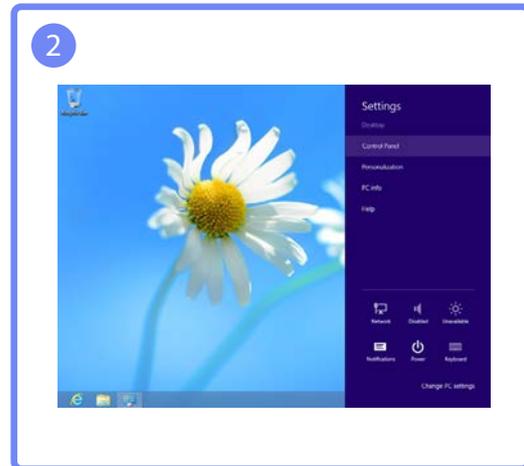
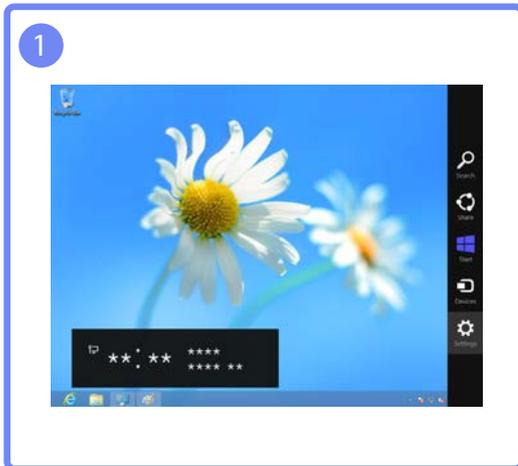
Changing the Resolution on Windows 7

Go to **Control Panel** → **Display** → **Screen Resolution** and change the resolution.



Changing the Resolution on Windows 8

Go to **Settings** → **Control Panel** → **Display** → **Screen Resolution** and change the resolution.



## Screen Setup

Configure the screen settings such as brightness.

### 3.1 Brightness

You can adjust the general brightness of the picture. (Range: 0~100)

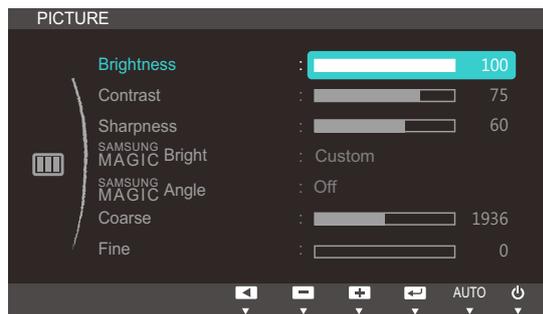
A higher value will make the picture appear brighter.



- This menu is not available when **SAMSUNG MAGiC Bright** is set to **Dynamic Contrast** mode.
- Not available if **Eco Saving** is set to **On**.

#### 3.1.1 Configuring Brightness

- 1 Press any button on the front of the product to display the Key Guide. Next, press [MENU] to display the corresponding menu screen.
- 2 Press [▲/▼] to move to **Picture** and press [□/⊞] on the product.
- 3 Press [▲/▼] to move to **Brightness** and press [□/⊞] on the product. The following screen will appear.



- 4 Adjust the **Brightness** using the [▲/▼] buttons.

## 3.2 Contrast

Adjust the contrast between the objects and background. (Range: 0~100)

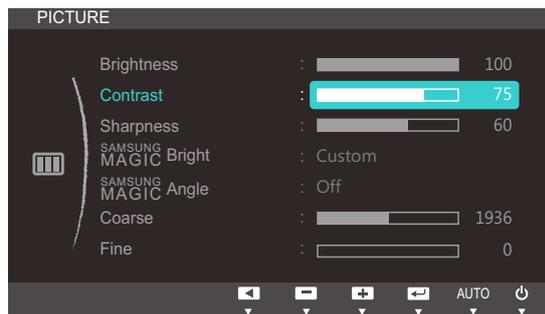
A higher value will increase the contrast to make the object appear clearer.



- This menu is not available when **SAMSUNG MAGIC Bright** is in **Cinema** or **Dynamic Contrast** mode.
- This menu is not available when **SAMSUNG MAGIC Color** is in **Full** or **Intelligent** mode.

### 3.2.1 Configuring Contrast

- 1 Press any button on the front of the product to display the Key Guide. Next, press [MENU] to display the corresponding menu screen.
- 2 Press [▲/▼] to move to **Picture** and press [□/⊞] on the product.
- 3 Press [▲/▼] to move to **Contrast** and press [□/⊞] on the product. The following screen will appear.



- 4 Adjust the **Contrast** using the [▲/▼] buttons.

### 3.3 Sharpness

Make the outline of objects more clear or blurry. (Range: 0~100)

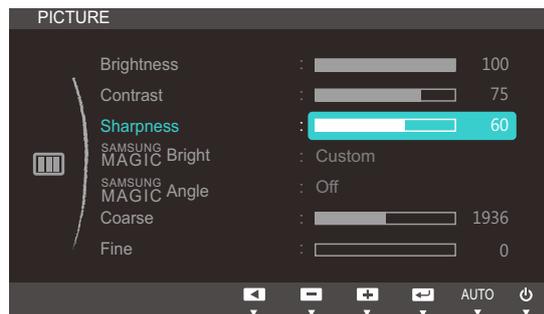
A higher value will make the outline of objects clearer.



- This menu is not available when **SAMSUNG MAGIC Bright** is in **Cinema** or **Dynamic Contrast** mode.
- This menu is not available when **SAMSUNG MAGIC Color** is in **Full** or **Intelligent** mode.

#### 3.3.1 Configuring Sharpness

- 1 Press any button on the front of the product to display the Key Guide. Next, press [MENU] to display the corresponding menu screen.
- 2 Press [▲/▼] to move to **Picture** and press [□/⊞] on the product.
- 3 Press [▲/▼] to move to **Sharpness** and press [□/⊞] on the product. The following screen will appear.



- 4 Adjust the **Sharpness** using the [▲/▼] buttons.

## 3.4 SAMSUNG MAGIC Bright

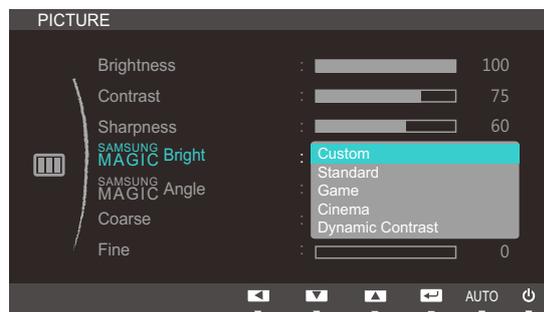
This menu provides an optimum picture quality suitable for the environment where the product will be used.

- Not available if **Eco Saving** is set to **On**.
- This menu is not available when **SAMSUNG MAGIC Angle** is enabled.

You can customize the brightness to suit your preferences.

### 3.4.1 Configuring SAMSUNG MAGIC Bright

- 1 Press any button on the front of the product to display the Key Guide. Next, press **[MENU]** to display the corresponding menu screen.
- 2 Press **[▲/▼]** to move to **Picture** and press **[□/⊞]** on the product.
- 3 Press **[▲/▼]** to move to **SAMSUNG MAGIC Bright** and press **[□/⊞]** on the product. The following screen will appear.



- **Custom:** Customize the contrast and brightness as required.
  - **Standard:** Obtain a picture quality suitable for editing documents or using Internet.
  - **Game:** Obtain a picture quality suitable for playing games that involve many graphic effects and dynamic movements.
  - **Cinema:** Obtain the brightness and sharpness of TVs suitable for enjoying video and DVD content.
  - **Dynamic Contrast:** Obtain balanced brightness through automatic contrast adjustment.
- 4 Press **[▲/▼]** to move to the option you want and press **[□/⊞]**.
  - 5 The selected option will be applied.

## 3.5 SAMSUNG MAGIC Angle

**SAMSUNG MAGIC Angle** allows you to configure the settings to obtain the optimum picture quality according to your viewing angle.

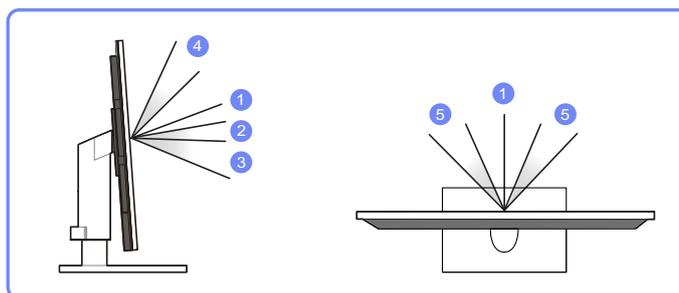


- This menu is not available when **SAMSUNG MAGIC Bright** is in **Cinema** or **Dynamic Contrast** mode.
- This menu is not available when **SAMSUNG MAGIC Color** is enabled.

You can customize the angle to suit your preferences.

### 3.5.1 Configuring SAMSUNG MAGIC Angle

- Press any button on the front of the product to display the Key Guide. Next, press **[MENU]** to display the corresponding menu screen.
- Press **[▲/▼]** to move to **Picture** and press **[□/⊞]** on the product.
- Press **[▲/▼]** to move to **SAMSUNG MAGIC Angle** and press **[□/⊞]** on the product. The following screen will appear.



- Off** ①: Select this option to view directly in front of the product.
  - Lean Back Mode 1** ②: Select this option to view from a place slightly lower than the product.
  - Lean Back Mode 2** ③: Select this option to view from a place lower than Lean Back Mode 1.
  - Standing Mode** ④: Select this option to view from a place higher than the product.
  - Side Mode** ⑤: Select this option to view from either side of the product.
  - Group View**: Select this option for more than one viewer to view from places ①, ④, and ⑤.
  - Custom**: **Lean Back Mode 1** will be applied by default if **Custom** is selected.
- Press **[▲/▼]** to move to the option you want and press **[□/⊞]**.
  - The selected option will be applied.

## 3.6 Coarse

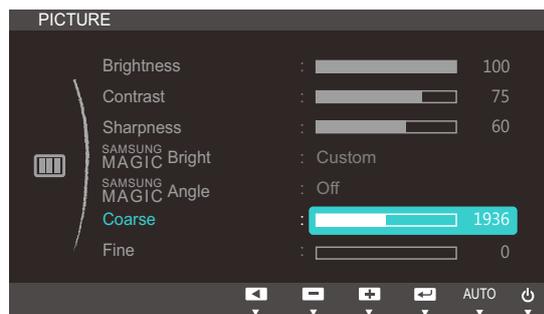
Adjust the screen frequency.



This menu is available in **Analog** mode only.

### 3.6.1 Adjusting Coarse

- 1 Press any button on the front of the product to display the Key Guide. Next, press [MENU] to display the corresponding menu screen.
- 2 Press [▲/▼] to move to **Picture** and press [□/⏏] on the product.
- 3 Press [▲/▼] to move to **Coarse** and press [□/⏏] on the product. The following screen will appear.



- 4 Adjust the **Coarse** using the [▲/▼] buttons.

## 3.7 Fine

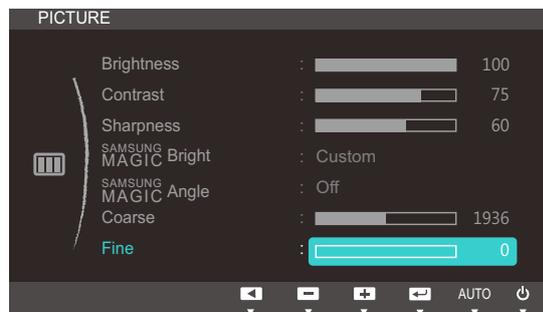
Fine-adjust the screen to obtain a vivid picture.



This menu is available in **Analog** mode only.

### 3.7.1 Adjusting Fine

- 1 Press any button on the front of the product to display the Key Guide. Next, press [MENU] to display the corresponding menu screen.
- 2 Press [▲/▼] to move to **Picture** and press [□/⏏] on the product.
- 3 Press [▲/▼] to move to **Fine** and press [□/⏏] on the product. The following screen will appear.



- 4 Adjust the **Fine** using the [▲/▼] buttons.

# 4

## Configuring Tint

Adjust the tint of the screen. This menu is not available when **SAMSUNG MAGIC Bright** is set to **Cinema** or **Dynamic Contrast** mode.

### 4.1 SAMSUNG MAGIC Color

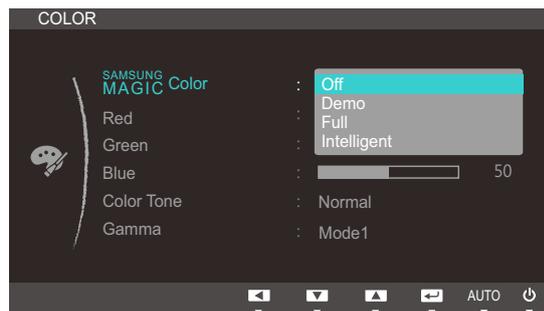
**SAMSUNG MAGIC Color** is a new picture-quality improvement technology developed independently by Samsung, which delivers vivid natural colors without picture quality degradation.



This menu is not available when **SAMSUNG MAGIC Angle** is enabled.

#### 4.1.1 Configuring SAMSUNG MAGIC Color

- 1 Press any button on the front of the product to display the Key Guide. Next, press [MENU] to display the corresponding menu screen.
- 2 Press [▲/▼] to move to **COLOR** and press [□/⊞] on the product.
- 3 Press [▲/▼] to move to **SAMSUNG MAGIC Color** and press [□/⊞] on the product. The following screen will appear.



- **Off**: Disable **SAMSUNG MAGIC Color**.
  - **Demo**: Compare normal screen mode with **SAMSUNG MAGIC Color** mode.
  - **Full**: Obtain a vivid picture quality for all areas including the flesh colors in the picture.
  - **Intelligent**: Improve the chroma for all areas except the flesh colors in the picture.
- 4 Press [▲/▼] to move to the option you want and press [□/⊞].
  - 5 The selected option will be applied.

## 4.2 Red

Adjust the value of the color red in the picture. (Range: 0~100)

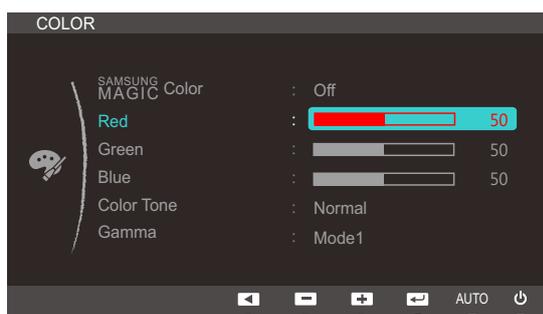
A higher value will increase the intensity of the color.



This menu is not available when **SAMSUNG MAGIC Color** is in **Full** or **Intelligent** mode.

### 4.2.1 Configuring Red

- 1 Press any button on the front of the product to display the Key Guide. Next, press [MENU] to display the corresponding menu screen.
- 2 Press [▲/▼] to move to **COLOR** and press [⏪/⏩] on the product.
- 3 Press [▲/▼] to move to **Red** and press [⏪/⏩] on the product. The following screen will appear.



- 4 Adjust the **Red** using the [▲/▼] buttons.

## 4.3 Green

Adjust the value of the color green in the picture. (Range: 0~100)

A higher value will increase the intensity of the color.



This menu is not available when **SAMSUNG MAGIC Color** is in **Full** or **Intelligent** mode.

### 4.3.1 Configuring Green

- 1 Press any button on the front of the product to display the Key Guide. Next, press **[MENU]** to display the corresponding menu screen.
- 2 Press **[▲/▼]** to move to **COLOR** and press **[□/□]** on the product.
- 3 Press **[▲/▼]** to move to **Green** and press **[□/□]** on the product. The following screen will appear.



- 4 Adjust the **Green** using the **[▲/▼]** buttons.

## 4.4 Blue

Adjust the value of the color blue in the picture. (Range: 0~100)

A higher value will increase the intensity of the color.



This menu is not available when **SAMSUNG MAGIC Color** is in **Full** or **Intelligent** mode.

### 4.4.1 Configuring Blue

- 1 Press any button on the front of the product to display the Key Guide. Next, press **[MENU]** to display the corresponding menu screen.
- 2 Press **[▲/▼]** to move to **COLOR** and press **[□/□]** on the product.
- 3 Press **[▲/▼]** to move to **Blue** and press **[□/□]** on the product. The following screen will appear.



- 4 Adjust the **Blue** using the **[▲/▼]** buttons.

## 4.5 Color Tone

Adjust the general color tone of the picture.



- This menu is not available when **SAMSUNG MAGIC Color** is in **Full** or **Intelligent** mode.
- This menu is not available when **SAMSUNG MAGIC Angle** is enabled.

### 4.5.1 Configuring the Color Tone Settings

- 1 Press any button on the front of the product to display the Key Guide. Next, press **[MENU]** to display the corresponding menu screen.
- 2 Press **[▲/▼]** to move to **COLOR** and press **[□/☞]** on the product.
- 3 Press **[▲/▼]** to move to **Color Tone** and press **[□/☞]** on the product. The following screen will appear.



- **Cool 2**: Set the color temperature to be cooler than **Cool 1**.
  - **Cool 1**: Set the color temperature to be cooler than **Normal** mode.
  - **Normal**: Display the standard color tone.
  - **Warm 1**: Set the color temperature to be warmer than **Normal** mode.
  - **Warm 2**: Set the color temperature to be warmer than **Warm 1**.
  - **Custom**: Customize the color tone.
- 4 Press **[▲/▼]** to move to the option you want and press **[□/☞]**.
  - 5 The selected option will be applied.

## 4.6 Gamma

Adjust the mid-range brightness (Gamma) of the picture.



This menu is not available when **SAMSUNG MAGIC Angle** is enabled.

### 4.6.1 Configuring Gamma

- 1 Press any button on the front of the product to display the Key Guide. Next, press [MENU] to display the corresponding menu screen.
- 2 Press [▲/▼] to move to **COLOR** and press [□/⊞] on the product.
- 3 Press [▲/▼] to move to **Gamma** and press [□/⊞] on the product. The following screen will appear.



- 4 Press [▲/▼] to move to the option you want and press [□/⊞].
- 5 The selected option will be applied.

## 5.1 H-Position & V-Position

**H-Position:** Move the screen to the left or right.

**V-Position:** Move the screen up or down.



- Available only when **Image Size** is set to **Screen Fit**.
- This menu is available in **Analog** mode only.
- When a 720P or 1080P signal is input in AV mode, select **Screen Fit** to adjust horizontal position in 0-6 levels.

### 5.1.1 Configuring H-Position & V-Position

- 1 Press any button on the front of the product to display the Key Guide. Next, press [MENU] to display the corresponding menu screen.
- 2 Press [▲/▼] to move to **SIZE&POSITION** and press [⏪/⏩] on the product.
- 3 Press [▲/▼] to move to **H-Position** or **V-Position**, and press [⏪/⏩]. The following screen will appear.



- 4 Press [▲/▼] to configure **H-Position** or **V-Position**.

## 5.2 Image Size

Change the picture size.

### 5.2.1 Changing the Image Size

- 1 Press any button on the front of the product to display the Key Guide. Next, press [MENU] to display the corresponding menu screen.
- 2 Press [▲/▼] to move to **SIZE&POSITION** and press [□/⇐] on the product.
- 3 Press [▲/▼] to move to **Image Size** and press [□/⇐] on the product. The following screen will appear.



- **Auto:** Display the picture according to the aspect ratio of the input source.
- **Wide:** Display the picture in full screen regardless of the aspect ratio of the input source.



- **4:3:** Display the picture with an aspect ratio of 4:3. Suitable for videos and standard broadcasts.
- **16:9:** Sets the picture to 16:9 wide mode.
- **Screen Fit:** Display the picture with the original aspect ratio without cutting off.



- **4:3**: Display the picture with an aspect ratio of 4:3. Suitable for videos and standard broadcasts.
- **Wide**: Display the picture in full screen regardless of the aspect ratio of the input source.
- **Screen Fit**: Display the picture with the original aspect ratio without cutting off.



Changing the screen size is available when the following conditions are satisfied.

- A digital output device is connected using the DVI cable.
- The input signal is 480p, 576p, 720p, or 1080p.
- This can only be set when the external input is connected through DVI and **PC/AV Mode** is set to **AV**.

4 Press [**▲**/**▼**] to move to the option you want and press [**□**/**⏏**].

5 The selected option will be applied.

## 5.3 Menu H-Position & Menu V-Position

**Menu H-Position:** Move the menu position to the left or right.

**Menu V-Position:** Move the menu position up or down.

### 5.3.1 Configuring Menu H-Position & Menu V-Position

- 1 Press any button on the front of the product to display the Key Guide. Next, press [MENU] to display the corresponding menu screen.
- 2 Press [▲/▼] to move to **SIZE&POSITION** and press [□/⇄] on the product.
- 3 Press [▲/▼] to move to **Menu H-Position** or **Menu V-Position**, and press [□/⇄]. The following screen will appear.



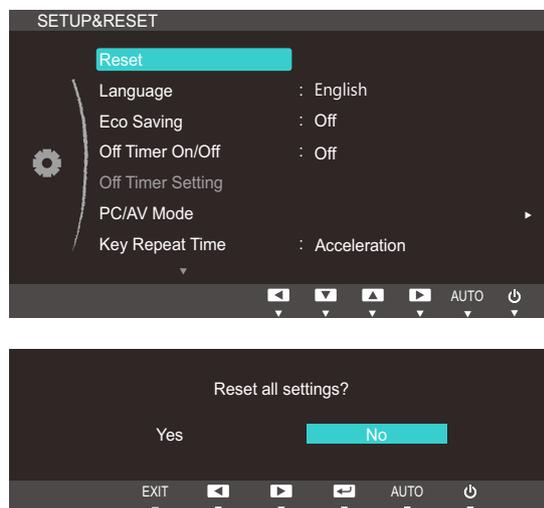
- 4 Press [▲/▼] to configure **Menu H-Position** or **Menu V-Position**.

## 6.1 Reset

Return all the settings for the product to the default factory settings.

### 6.1.1 Initializing Settings (Reset)

- 1 Press any button on the front of the product to display the Key Guide. Next, press [MENU] to display the corresponding menu screen.
- 2 Press [▲/▼] to move to **SETUP&RESET** and press [⏏/⏏] on the product.
- 3 Press [▲/▼] to move to **Reset** and press [⏏/⏏] on the product. The following screen will appear.



- 4 Press [▲/▼] to move to the option you want and press [⏏/⏏].
- 5 The selected option will be applied.

## 6.2 Language

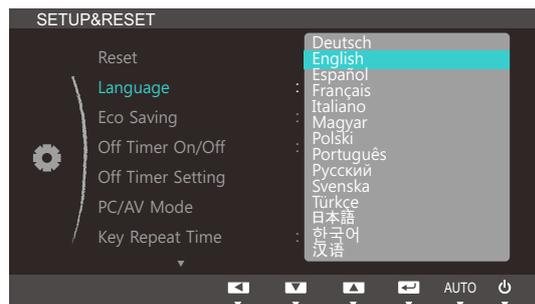
Set the menu language.



- A change to the language setting will only be applied to the onscreen menu display.
- It will not be applied to other functions on your PC.

### 6.2.1 Changing the Language

- 1 Press any button on the front of the product to display the Key Guide. Next, press **[MENU]** to display the corresponding menu screen.
- 2 Press **[▲/▼]** to move to **SETUP&RESET** and press **[□/□]** on the product.
- 3 Press **[▲/▼]** to move to **Language** and press **[□/□]** on the product. The following screen will appear.



- 4 Press **[▲/▼]** to move to the language you want and press **[□/□]**.
- 5 The selected option will be applied.

## 6.3 Eco Saving

The **Eco Saving** function reduces power consumption by controlling the electric current used by the monitor panel.



This menu is not available when **SAMSUNG MAGIC Bright** is in **Dynamic Contrast** mode.

### 6.3.1 Configuring Eco Saving

- 1 Press any button on the front of the product to display the Key Guide. Next, press **[MENU]** to display the corresponding menu screen.
- 2 Press **[▲/▼]** to move to **SETUP&RESET** and press **[□/⏏]** on the product.
- 3 Press **[▲/▼]** to move to **Eco Saving** and press **[□/⏏]** on the product. The following screen will appear.



- **75%** : Change the monitor power consumption to 75% of the default level.
  - **50%** : Change the monitor power consumption to 50% of the default level.
  - **Off**: Deactivate the **Eco Saving** function.
- 4 Press **[▲/▼]** to move to the option you want and press **[□/⏏]**.
  - 5 The selected option will be applied.

## 6.4 Off Timer On/Off

You can set the product to automatically turn off.

### 6.4.1 Configuring Off Timer On/Off

- 1 Press any button on the front of the product to display the Key Guide. Next, press [MENU] to display the corresponding menu screen.
- 2 Press [▲/▼] to move to **SETUP&RESET** and press [□/☞] on the product.
- 3 Press [▲/▼] to move to **Off Timer On/Off** and press [□/☞] on the product. The following screen will appear.



- **Off:** Deactivate the off timer so that the product does not power off automatically.
  - **On:** Activate the off timer so that the product powers off automatically.
- 4 Press [▲/▼] to move to the option you want and press [□/☞].
  - 5 The selected option will be applied.

## 6.5 Off Timer Setting

The off timer can be set within a range of 1 to 23 hours. The product will automatically power off after the specified number of hours.



This menu is available only when **Off Timer On/Off** is set to **On**.

### 6.5.1 Configuring Off Timer Setting

- 1 Press any button on the front of the product to display the Key Guide. Next, press **[MENU]** to display the corresponding menu screen.
- 2 Press **[▲/▼]** to move to **SETUP&RESET** and press **[□/☞]** on the product.
- 3 Press **[▲/▼]** to move to **Off Timer Setting** and press **[□/☞]** on the product. The following screen will appear.



- 4 Press **[▲/▼]** to configure **Off Timer Setting**.

## 6.6 PC/AV Mode

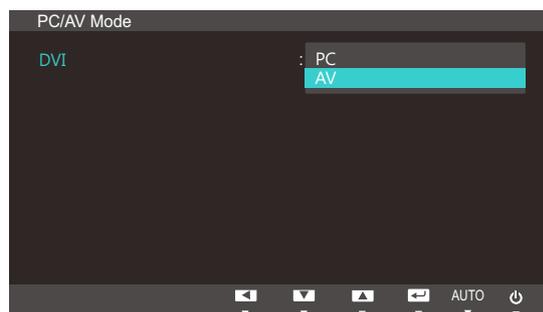
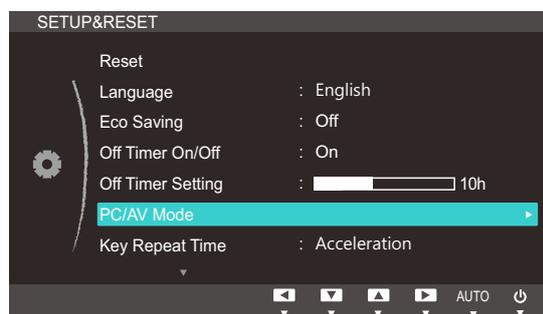
Set **PC/AV Mode** to **AV**. The picture size will be enlarged. This option is useful when you view a movie.



- This function does not support Analog mode.
- Supplied for the wide models only such as 16:9 or 16:10.
- If the monitor (when set to DVI) is in power saving mode or is displaying the message **Check Signal Cable**, press the [MENU] button to display the On Screen Display (OSD). You can select **PC** or **AV**.

### 6.6.1 Configuring PC/AV Mode

- 1 Press any button on the front of the product to display the Key Guide. Next, press [MENU] to display the corresponding menu screen.
- 2 Press [▲/▼] to move to **SETUP&RESET** and press [□/⊞] on the product.
- 3 Press [▲/▼] to move to **PC/AV Mode** and press [□/⊞] on the product. The following screen will appear.



- 4 Press [▲/▼] to move to the option you want and press [□/⊞].
- 5 The selected option will be applied.

## 6.7 Key Repeat Time

Control the response rate of a button when the button is pressed.

### 6.7.1 Configuring Key Repeat Time

- 1 Press any button on the front of the product to display the Key Guide. Next, press [MENU] to display the corresponding menu screen.
- 2 Press [▲/▼] to move to **SETUP&RESET** and press [□/⏏] on the product.
- 3 Press [▲/▼] to move to **Key Repeat Time** and press [□/⏏] on the product. The following screen will appear.



- **Acceleration, 1 sec, or 2 sec** can be selected. If **No Repeat** is selected, a command responds only once when a button is pressed.
- 4 Press [▲/▼] to move to the option you want and press [□/⏏].
  - 5 The selected option will be applied.

## 6.8 Customized Key

You can customize **Customized Key** as follows.

### 6.8.1 Configuring Customized Key

- 1 Press any button on the front of the product to display the Key Guide. Next, press [MENU] to display the corresponding menu screen.
- 2 Press [▲/▼] to move to **SETUP&RESET** and press [□/⊞] on the product.
- 3 Press [▲/▼] to move to **Customized Key** and press [□/⊞] on the product. The following screen will appear.



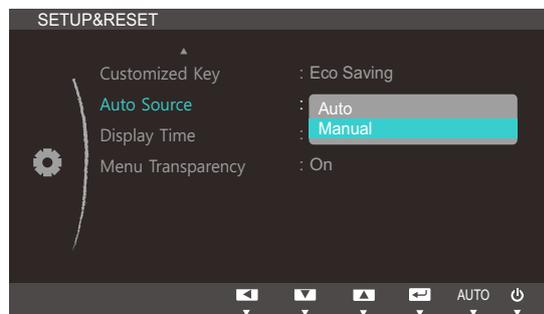
- **SAMSUNG MAGIC Angle** - **SAMSUNG MAGIC Bright** - **Eco Saving** - **Image Size**
- 4 Press [▲/▼] to move to the option you want and press [□/⊞].
  - 5 The selected option will be applied.

## 6.9 Auto Source

You can activate **Auto Source**.

### 6.9.1 Configuring Auto Source

- 1 Press any button on the front of the product to display the Key Guide. Next, press [MENU] to display the corresponding menu screen.
- 2 Press [▲/▼] to move to **SETUP&RESET** and press [□/☞] on the product.
- 3 Press [▲/▼] to move to **Auto Source** and press [□/☞] on the product. The following screen will appear.



- **Auto:** The input source is automatically recognized.
  - **Manual:** Manually select an input source.
- 4 Press [▲/▼] to move to the option you want and press [□/☞].
  - 5 The selected option will be applied.

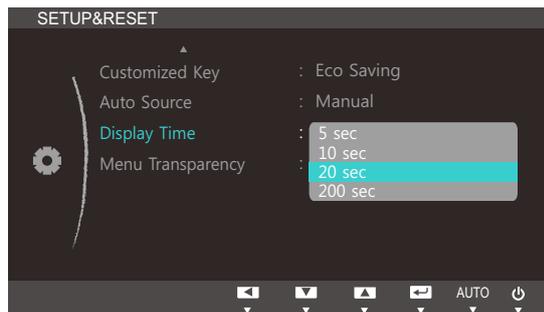
## 6.10 Display Time

Set the on-screen display (OSD) menu to automatically disappear if the menu is not used for a specified period of time.

**Display Time** can be used to specify the time after which you want the OSD menu to disappear.

### 6.10.1 Configuring Display Time

- 1 Press any button on the front of the product to display the Key Guide. Next, press [MENU] to display the corresponding menu screen.
- 2 Press [▲/▼] to move to **SETUP&RESET** and press [□/⏏] on the product.
- 3 Press [▲/▼] to move to **Display Time** and press [□/⏏] on the product. The following screen will appear.



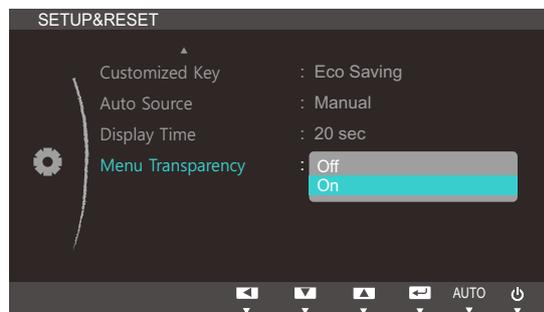
- 4 Press [▲/▼] to move to the option you want and press [□/⏏].
- 5 The selected option will be applied.

## 6.11 Menu Transparency

Set the transparency for the menu windows:

### 6.11.1 Changing Menu Transparency

- 1 Press any button on the front of the product to display the Key Guide. Next, press [MENU] to display the corresponding menu screen.
- 2 Press [▲/▼] to move to **SETUP&RESET** and press [□/☞] on the product.
- 3 Press [▲/▼] to move to **Menu Transparency** and press [□/☞] on the product. The following screen will appear.



- 4 Press [▲/▼] to move to the option you want and press [□/☞].
- 5 The selected option will be applied.

## 7.1 INFORMATION

View the current input source, frequency and resolution.

### 7.1.1 Displaying INFORMATION

- 1 Press any button on the front of the product to display the Key Guide. Next, press [MENU] to display the corresponding menu screen.
- 2 Press [▲/▼] to move to **INFORMATION**. The current input source, frequency and resolution will appear.

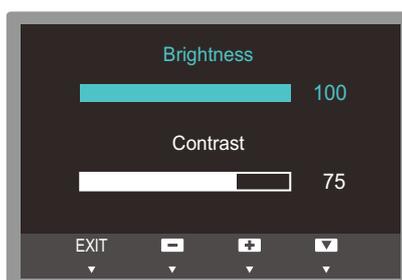


The displayed menu items may vary depending on the model.

## 7.2 Configuring Brightness and Contrast in the Initial Screen

Adjust the **Brightness** or **Contrast** setting using the [⊙] buttons in the initial screen (where no OSD menu is displayed).

- 1 Press any button on the front of the product (when no menu screen is displayed) to display the Key guide. Next, press [⊙]. The following screen will appear.



- 2 Press the [⏏/⏏] button to alternate between the **Brightness** and **Contrast** settings.
- 3 Adjust the **Brightness** or **Contrast** setting using the [▲/▼] buttons.

## 8.1 Magic Tune

### 8.1.1 What is MagicTune?



MagicTune is a software program that helps with monitor adjustments by providing comprehensive descriptions of monitor functions and easy-to-understand guidelines.

You can adjust the product with the mouse and the keyboard without using the operating buttons of the product.

### 8.1.2 Installing the Software

- 1 Insert the installation CD into the CD-ROM drive.
- 2 Select the MagicTune setup program.
  -  If the pop-up screen for the software installation does not appear on the main screen, find and double-click the MagicTune setup file on the CD-ROM.
- 3 Select the installation language and click [Next].
- 4 Complete the remaining software installation steps according to the instructions displayed on the screen.
  - 
    - The software may not work properly if you do not restart the computer after the installation.
    - The MagicTune icon may not appear depending on the computer system and the product specifications.
    - If the shortcut icon does not appear, press the F5 key.

#### Restrictions and Problems with the Installation (MagicTune™)

The installation of MagicTune™ may be affected by the graphics card, motherboard and the networking environment.

#### System Requirements

##### OS

- Windows XP, Windows Vista, Windows 7, Windows 8

## 8.1.3 Removing the Software

You can only remove MagicTune™ through [Add or Remove Programs] in Windows.

To remove MagicTune™, complete the following steps.

- 1 Click [Start] select [Settings], and select [Control Panel] from the menu.  
For Windows XP, click [Start], and select [Control Panel] from the menu.
- 2 Double-click the [Add or Remove Programs] icon in the Control Panel.
- 3 In the [Add/Remove] window, find and select MagicTune™ so that it is highlighted.
- 4 Click [Change or Remove Programs] to remove the software.
- 5 Select [Yes] to start removing MagicTune™.
- 6 Wait until a message box appears informing you that the software has been removed completely.



For technical support, the FAQ (frequently asked questions) or information about the software upgrade for MagicTune™, please visit our website([http://www.samsung.com/us/consumer/learningresources/monitor/magetune/pop\\_intro.html](http://www.samsung.com/us/consumer/learningresources/monitor/magetune/pop_intro.html)).

## 8.2 MultiScreen



MultiScreen enables users to use the monitor by partitioning multiple sections.

### 8.2.1 Installing the Software

- 1 Insert the installation CD into the [CD-ROM drive].
- 2 Select the "MultiScreen" setup program.
  -  If the pop-up screen for the software installation does not appear on the main screen, find and double-click the "MultiScreen" setup file on the [CD-ROM].
- 3 When the Installation Wizard appears, click [**N**ext].
- 4 Follow the instructions given on the screen to proceed with installation.
  - 
    - The software may not work properly if you do not restart the computer after the installation.
    - The "MultiScreen" icon may not appear depending on the computer system and the product specifications.
    - If the shortcut icon does not appear, press the "F5" key.

### Restrictions and Problems with the Installation (MultiScreen)

The "MultiScreen" installation may be affected by the [Graphics card], [Motherboard] and the [Networking environment].

#### Operating System

##### "OS"

- "Windows 2000"
- "Windows XP Home Edition"
- "Windows XP Professional"
- "Windows Vista 32bit"
- "Windows 7 32bit"
- "Windows 8 32bit"

 For "MultiScreen", the operating systems "Windows 2000" or later is recommended.

##### "Hardware"

- At least 32MB of memory
- At least 60MB of free space on the hard disk drive

## 8.2.2 Removing the Software

Click **[Start]**, select **[Settings]/[Control Panel]**, and then double-click **[Add or Remove Programs]**.

Select "MultiScreen" from the program list and click the **[Add/Delete]** button.

## 8.3 MagicRotation



The MagicRotation Software from Samsung Electronics, Inc. provides the user with a rotation feature (0, 90, 180, 270 orientation) that facilitates the optimum utilization of computer display screen, better viewing and improved user productivity.

### 8.3.1 Installing the Software

- 1 Insert the installation CD into the [CD-ROM drive].
- 2 Select the "MagicRotation" setup program.
  -  If the pop-up screen for the software installation does not appear on the main screen, find and double-click the "MagicRotation" setup file on the [CD-ROM].
- 3 Select the installation language and click [**Next**].
- 4 Complete the remaining software installation steps according to the instructions displayed on the screen.
  - 
    - The software may not work properly if you do not restart the computer after the installation.
    - The "MagicRotation" icon may not appear depending on the computer system and the product specifications.
    - If the shortcut icon does not appear, press the "F5" key.

### Restrictions and Problems with the Installation (MagicRotation)

The installation of "MagicRotation" may be affected by the [Graphics card], [Motherboard] and the [Networking environment].

#### Limitation

- 1 The "Display Driver" should be properly loaded for the MagicRotation to work properly. The installed "Display Driver" should be the latest driver supplied by the vendor.
- 2 If some applications like Windows Media Player, Real Player, etc. are not displaying movie files properly in 90, 180 and 270 orientations then do the following :
  - Close the application.
  - Select the Orientation (90, 180, 270) you want to view the application.
  - Relaunch the application.

In most cases this should fix the problem.

- 3 User Applications using OpenGL and DirectDraw (3D drawing) will not function as per the orientation mode selected (90, 180, 270).  
e.g. 3D games
- 4 DOS based applications in Full Screen Mode will not function as per the orientation mode selected (90, 180, 270).
- 5 Dual is not supported in Windows™ 98, ME, NT 4.0.
- 6 MagicRotation does not provide support for 24 bits per pixel (Bit depth/Color Quality).
- 7 If you are changing your Graphic Card it is recommended that you uninstall the MagicRotation Software before doing so.

## System Requirements

### "OS"

- "Windows™ 98 SE "
- "Windows™ Me "
- "Windows™ NT 4.0 "
- "Windows™ 2000 "
- "Windows XP Home Edition "
- "Windows XP Professional "
- "Windows Vista 32Bit "
- "Windows 7 32Bit"
- "Windows 8 32Bit"



For MagicRotation, Windows 2000 or later is recommended.

### "Hardware"

- At least 128MB of memory(recommended)
- At least 25MB of free space on the hard disk drive

### "Service Packs"

- It is recommended that your System has the latest Service Pack installed.
- For Windows™ NT 4.0, it is recommended to install Internet Explorer 5.0 and above with Active Desktop component.



- For more information, refer to the website([http://www.samsung.com/us/consumer/learningresources/monitor/magicrotation/pop\\_download.html](http://www.samsung.com/us/consumer/learningresources/monitor/magicrotation/pop_download.html)).
- Windows™ is registered trademark of Microsoft Corporation,Inc.

## 8.3.2 Removing the Software

You can only remove MagicRotation through **[Add or Remove Programs]** in Windows.

To remove "MagicRotation", complete the following steps.

- 1 Click [Start] select [Settings], and select [Control Panel] from the menu.  
For Windows XP, click [Start], and select [Control Panel] from the menu.
- 2 Double-click the [Add or Remove Programs] icon in the Control Panel.
- 3 In the [Add/Remove] window, find and select MagicRotation so that it is highlighted.
- 4 Click [Change or Remove Programs] to remove the software.
- 5 Select [Yes] to start removing MagicRotation.
- 6 Wait until a message box appears informing you that the software has been removed completely.



For technical support, the FAQ (frequently asked questions) or information about the software upgrade for MagicRotation, please visit our website([http://www.samsung.com/us/consumer/learningresources/monitor/magicrotation/pop\\_download.html](http://www.samsung.com/us/consumer/learningresources/monitor/magicrotation/pop_download.html)).

## 9.1 Requirements Before Contacting Samsung Customer Service Center

### 9.1.1 Testing the Product



Before calling Samsung Customer Service Center, test your product as follows. If the problem persists, contact Samsung Customer Service Center.

Check if your product is operating normally by using the product test function.

If the screen is turned off and the power indicator blinks even though the product is properly connected to a PC, perform a self-diagnosis test.

- 1 Power off both the PC and product.
- 2 Disconnect the cables from the product.
- 3 Power on the product.
- 4 If the message "**Check Signal Cable**" appears, the product is working normally.



If the screen remains blank, check the PC system, video controller and cable.

### 9.1.2 Checking the Resolution and Frequency

For a mode that exceeds the supported resolution (refer to "10.3 Standard Signal Mode Table"), the message "**Not Optimum Mode**" will appear for a short time.

### 9.1.3 Check the following.

Installation issue (PC mode)	
The screen keeps switching on and off.	Check the cable connection between the product and PC, and ensure the connectors are locked. (Refer to "2.3 Connecting and Using a PC")
Screen issue	
The power LED is off. The screen will not switch on.	Check that the power cable is connected properly. (Refer to "2.3 Connecting and Using a PC")
The message " <b>Check Signal Cable</b> " appears.	Check that the cable is properly connected to the product. (Refer to "2.3 Connecting and Using a PC")
	Check that the device connected to the product is powered on.

Screen issue	
"Not Optimum Mode" is displayed.	This message appears if the signal from the graphics card exceeds the maximum resolution or frequency for the product.
	Change the maximum resolution and frequency to suit the product performance, referring to Standard Signal Mode Table (page 83).
The images on the screen look distorted.	Check the cable connection to the product (Refer to "2.3 Connecting and Using a PC")
The screen is not clear. The screen is blurry.	Adjust <b>Coarse</b> (page 41) and <b>Fine</b> (page 42).
	Remove any accessories (video extension cable, etc.) and try again.
	Set the resolution and frequency to the recommended level. (Refer to "10.1 General")
The screen appears unstable and shaky.	Check that the resolution and frequency for the PC are within the range of resolution and frequency compatible with the product. Next, if required, change the settings, referring to Standard Signal Mode Table (page 83) in this manual and the <b>INFORMATION</b> menu on the product.
There are shadows or ghost images left on the screen.	
The screen is too bright. The screen is too dark.	Adjust <b>Brightness</b> (page 36) and <b>Contrast</b> (page 37).
Screen color is inconsistent.	Change the <b>COLOR</b> settings. (Refer to "Configuring Tint")
The colors on the screen have a shadow and are distorted.	Change the <b>COLOR</b> settings. (Refer to "Configuring Tint")
White does not really look white.	Change the <b>COLOR</b> settings. (Refer to "Configuring Tint")
There is no image on the screen and the power LED blinks every 0.5 to 1 second.	The product is operating in power-saving mode.
	Press any key on the keyboard or move the mouse to return to normal operating mode.
Sound issue	
There is no sound.	Check the connection of the audio cable or adjust the volume.
	Check the volume.

Sound issue	
The volume is too low.	Adjust the volume.
	If the volume is still low after turning it up to the maximum level, adjust the volume on your PC sound card or software program.
Source device issue	
A beeping sound is heard when my PC is booting.	If a beeping sound is heard when your PC is booting, have your PC serviced.

## 9.2 Q &amp; A

Question	Answer
How can I change the frequency?	<p>Set the frequency on your graphics card.</p> <ul style="list-style-type: none"><li>• Windows XP: Go to <b>Control Panel</b> → <b>Appearance and Themes</b> → <b>Display</b> → <b>Settings</b> → <b>Advanced</b> → <b>Monitor</b>, and adjust <b>Refresh rate</b> under <b>Monitor settings</b>.</li><li>• Windows ME/2000: Go to <b>Control Panel</b> → <b>Display</b> → <b>Settings</b> → <b>Advanced</b> → <b>Monitor</b>, and adjust <b>Refresh rate</b> under <b>Monitor settings</b>.</li><li>• Windows Vista: Go to <b>Control Panel</b> → <b>Appearance and Personalization</b> → <b>Personalization</b> → <b>Display Settings</b> → <b>Advanced Settings</b> → <b>Monitor</b>, and adjust <b>Refresh rate</b> under <b>Monitor settings</b>.</li><li>• Windows 7: Go to <b>Control Panel</b> → <b>Appearance and Personalization</b> → <b>Display</b> → <b>Screen Resolution</b> → <b>Advanced settings</b> → <b>Monitor</b>, and adjust <b>Refresh rate</b> under <b>Monitor settings</b>.</li><li>• Windows 8: Go to <b>Settings</b> → <b>Control Panel</b> → <b>Appearance and Personalization</b> → <b>Display</b> → <b>Screen Resolution</b> → <b>Advanced settings</b> → <b>Monitor</b>, and adjust <b>Refresh rate</b> under <b>Monitor settings</b>.</li></ul>

Question	Answer
<p>How can I change the resolution?</p>	<ul style="list-style-type: none"> <li>• Windows XP: Go to <b>Control Panel</b> → <b>Appearance and Themes</b> → <b>Display</b> → <b>Settings</b>, and adjust the resolution.</li> <li>• Windows ME/2000: Go to <b>Control Panel</b> → <b>Display</b> → <b>Settings</b>, and adjust the resolution.</li> <li>• Windows Vista: Go to <b>Control Panel</b> → <b>Appearance and Personalization</b> → <b>Personalize</b> → <b>Display Settings</b>, and adjust the resolution.</li> <li>• Windows 7: Go to <b>Control Panel</b> → <b>Appearance and Personalization</b> → <b>Display</b> → <b>Adjust Resolution</b>, and adjust the resolution.</li> <li>• Windows 8: Go to <b>Settings</b> → <b>Control Panel</b> → <b>Appearance and Personalization</b> → <b>Display</b> → <b>Adjust Resolution</b>, and adjust the resolution.</li> </ul>
<p>How do I set power-saving mode?</p>	<ul style="list-style-type: none"> <li>• Windows XP: Set power-saving mode in <b>Control Panel</b> → <b>Appearance and Themes</b> → <b>Display</b> → <b>Screen Saver Settings</b> or BIOS SETUP on the PC.</li> <li>• Windows ME/2000: Set power-saving mode in <b>Control Panel</b> → <b>Display</b> → <b>Screen Saver Settings</b> or BIOS SETUP on the PC.</li> <li>• Windows Vista: Set power-saving mode in <b>Control Panel</b> → <b>Appearance and Personalization</b> → <b>Personalize</b> → <b>Screen Saver Settings</b> or BIOS SETUP on the PC.</li> <li>• Windows 7: Set power-saving mode in <b>Control Panel</b> → <b>Appearance and Personalization</b> → <b>Personalize</b> → <b>Screen Saver Settings</b> or BIOS SETUP on the PC.</li> <li>• Windows 8: Set power-saving mode in <b>Settings</b> → <b>Control Panel</b> → <b>Appearance and Personalization</b> → <b>Personalize</b> → <b>Screen Saver Settings</b> or BIOS SETUP on the PC.</li> </ul>



Refer to the user manual for your PC or graphics card for further instructions on adjustment.



# Specifications

## 10.1 General

Model Name		S19B420BW	S19B420B	S19B420M
Panel	Size	19.0 inches (48 cm)	18.5 inches (47 cm)	
	Display area	408.24 mm (H) x 255.15 mm (V) 16.2 inches (H) x 10.0 inches (V)	409.8 mm (H) x 230.4 mm (V) 16.1 inches (H) x 9.1 inches (V)	
Synchronization	Horizontal Frequency	30 ~ 81 kHz		
	Vertical Frequency	56 ~ 75 Hz		
Display Color		16.7M		
Resolution	Optimum Resolution	1440x900@60Hz	1366x768@60Hz	
	Maximum Resolution	1440x900@75Hz	1366x768@60Hz	
Maximum Pixel Clock		137MHz (Analog,Digital)	89MHz (Analog,Digital)	
Power Supply		This product uses 100 to 240V. Refer to the label at the back of the product as the standard voltage can vary in different countries.		
Signal connectors		15pin-to-15pin D-sub cable, Detachable DVI-D to DVI-D connector, Detachable		
Dimensions (W x H x D) / Weight	Without Stand	439 x 290 x 60.25 mm 17.3 x 11.4 x 2.4 inches	443.3 x 266.4 x 60.8 mm 17.5 x 10.5 x 2.4 inches	
	With Stand	439 x 317.35 x 190 mm / 3.9 kg 17.3 x 12.5 x 7.5 inches / 8.6 lbs 439 x 417.35 x 190 mm / 3.9 kg 17.3 x 16.4 x 7.5 inches / 8.6 lbs	443.3 x 317.25 x 190 mm / 3.8 kg 17.5 x 12.5 x 7.5 inches / 8.4 lbs 443.3 x 417.25 x 190 mm / 3.8 kg 17.5 x 16.4 x 7.5 inches / 8.4 lbs	

Model Name		S19B420BW	S19B420B	S19B420M
VESA Mounting Interface		100 mm x 100 mm 3.9 inches x 3.9 inches (For use with Specialty(Arm) Mounting hardware.)		
Environmental considerations	Operating	Temperature : 50°F – 104°F (10°C – 40°C) Humidity : 10 % – 80 %, non-condensing		
	Storage	Temperature : -4°F – 113°F (-20°C – 45°C) Humidity : 5 % – 95 %, non-condensing		
Plug-and-Play		This monitor can be installed and used with any Plug-and-Play compatible systems. Two-way data exchange between the monitor and PC system optimizes the monitor settings. Monitor installation takes place automatically. However, you can customize the installation settings if desired.		
Panel Dots (Pixels)		Due to the nature of the manufacturing of this product, approximately 1 pixel per million (1ppm) may be brighter or darker on the LCD panel. This does not affect product performance.		



# Specifications

Model Name		S22B420BW	S24B420BW
Panel	Size	22.0 inches (55 cm)	24.0 inches (61 cm)
	Display area	473.76 mm (H) x 296.1 mm (V) 18.7 inches (H) x 11.7 inches (V)	518.40 mm (H) x 324.0 mm (V) 20.4 inches (H) x 12.8 inches (V)
Synchronization	Horizontal Frequency	30 ~ 81 kHz	
	Vertical Frequency	56 ~ 75 Hz	56 ~ 63 Hz
Display Color		16.7M	
Resolution	Optimum Resolution	1680x1050@60Hz	1920x1200@60Hz
	Maximum Resolution	1680x1050@60Hz	1920x1200@60Hz
Maximum Pixel Clock		146MHz (Analog,Digital)	165MHz (Analog,Digital)
Power Supply		This product uses 100 to 240V. Refer to the label at the back of the product as the standard voltage can vary in different countries.	
Signal connectors		15pin-to-15pin D-sub cable, Detachable DVI-D to DVI-D connector, Detachable	
Dimensions (W x H x D) / Weight	Without Stand	505.5 x 331.5 x 60.25 mm 19.9 x 13.1 x 2.4 inches	556.2 x 360.8 x 60.9 mm 21.9 x 14.2 x 2.4 inches
	With Stand	505.5 x 359.25 x 220.0 mm / 4.65 kg 19.9 x 14.1 x 8.7 Inches / 10.2 lbs 505.5 x 459.25 x 220.0 mm / 4.65 kg 19.9 x 18.1 x 8.7 Inches / 10.2 lbs	556.2 x 392.9 x 220.0 mm / 4.4 kg 21.9 x 15.5 x 8.7 inches / 9.7 lbs 556.2 x 492.9 x 220.0 mm / 4.4 kg 21.9 x 19.4 x 8.7 inches / 9.7 lbs
VESA Mounting Interface		100 mm x 100 mm 3.9 inches x 3.9 Inches (For use with Specialty(Arm) Mounting hardware.)	
Environmental considerations	Operating	Temperature : 50°F – 104°F (10°C – 40°C) Humidity : 10 % – 80 %, non-condensing	
	Storage	Temperature : -4°F – 113°F (-20°C – 45°C) Humidity : 5 % – 95 %, non-condensing	

Model Name	S22B420BW	S24B420BW
Plug-and-Play	This monitor can be installed and used with any Plug-and-Play compatible systems. Two-way data exchange between the monitor and PC system optimizes the monitor settings. Monitor installation takes place automatically. However, you can customize the installation settings if desired.	
Panel Dots (Pixels)	Due to the nature of the manufacturing of this product, approximately 1 pixel per million (1ppm) may be brighter or darker on the LCD panel. This does not affect product performance.	



The above specifications are subject to change without notice to improve quality.



This device is a Class B digital apparatus.

(USA only)

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## 10.2 PowerSaver

The power-saving function of this product reduces power consumption by switching off the screen and changing the color of the power LED if the product is not used for a specified period of time. The power is not turned off in power-saving mode. To switch the screen back on, press any key on the keyboard or move the mouse. Power-saving mode functions only when the product is connected to a PC that has a power-saving function.

PowerSaver	Normal operation mode	Power saving mode	Power off (Power button)
Power Indicator	On	Blinking	Off
Power Consumption (S19B420BW)	20 watts	Typical 0.3 watts	Typical 0.3 watts
Power Consumption (S19B420B)	20 watts	Typical 0.3 watts	Typical 0.3 watts
Power Consumption (S19B420M)	20 watts	Typical 0.3 watts	Typical 0.3 watts
Power Consumption (S22B420BW)	25 watts	Typical 0.3 watts	Typical 0.3 watts
Power Consumption (S24B420BW)	30 watts	Typical 0.3 watts	Typical 0.3 watts



- The power consumption level can vary in different operating conditions or when settings are changed.
- To reduce the power consumption to 0 watts, turn off the power switch on the back of the product or disconnect the power cable. Be sure to disconnect the power cable when you will not be using the product for an extended period of time. To reduce the power consumption to 0 watts when the power switch is not available, disconnect the power cable.

### 10.3 Standard Signal Mode Table



- This product can be set to only one resolution for each screen size to obtain the optimum picture quality due to the nature of the panel. Therefore, a resolution other than the specified resolution may degrade the picture quality. To avoid this, it is recommended that you select the optimum resolution specified for the screen size of your product.
- Check the frequency when you exchange a CDT monitor (connected to a PC) for an LCD monitor. If the LCD monitor does not support 85Hz, change the vertical frequency to 60Hz using the CDT monitor before you exchange it with the LCD monitor.

If a signal that belongs to the following standard signal modes is transmitted from your PC, the screen will automatically be adjusted. If the signal transmitted from the PC does not belong to the standard signal modes, the screen may be blank even though the power LED turns on. In such a case, change the settings according to the following table by referring to the graphics card user manual.

S19B420BW

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (H/V)
IBM, 720 x 400	31.469	70.087	28.322	-/+
MAC, 640 x 480	35.000	66.667	30.240	-/-
MAC, 832 x 624	49.726	74.551	57.284	-/-
MAC, 1152 x 870	68.681	75.062	100.000	-/-
VESA, 640 x 480	31.469	59.940	25.175	-/-
VESA, 640 x 480	37.861	72.809	31.500	-/-
VESA, 640 x 480	37.500	75.000	31.500	-/-
VESA, 800 x 600	35.156	56.250	36.000	+/+
VESA, 800 x 600	37.879	60.317	40.000	+/+
VESA, 800 x 600	48.077	72.188	50.000	+/+
VESA, 800 x 600	46.875	75.000	49.500	+/+
VESA, 1024 x 768	48.363	60.004	65.000	-/-
VESA, 1024 x 768	56.476	70.069	75.000	-/-
VESA, 1024 x 768	60.023	75.029	78.750	+/+
VESA, 1152 x 864	67.500	75.000	108.000	+/+
VESA, 1280 x 720	45.000	60.000	74.250	+/+
VESA, 1280 x 800	49.702	59.810	83.500	-/+

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (H/V)
VESA, 1440 x 900	55.935	59.887	106.500	-/+
VESA, 1440 x 900	70.635	74.984	136.750	-/+

S19B420B

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (H/V)
IBM, 720 x 400	31.469	70.087	28.322	-/+
MAC, 640 x 480	35.000	66.667	30.240	-/-
MAC, 832 x 624	49.726	74.551	57.284	-/-
VESA, 640 x 480	31.469	59.940	25.175	-/-
VESA, 640 x 480	37.861	72.809	31.500	-/-
VESA, 640 x 480	37.500	75.000	31.500	-/-
VESA, 800 x 600	35.156	56.250	36.000	+/+
VESA, 800 x 600	37.879	60.317	40.000	+/+
VESA, 800 x 600	48.077	72.188	50.000	+/+
VESA, 800 x 600	46.875	75.000	49.500	+/+
VESA, 1024 x 768	48.363	60.004	65.000	-/-
VESA, 1024 x 768	56.476	70.069	75.000	-/-
VESA, 1024 x 768	60.023	75.029	78.750	+/+
VESA, 1280 x 720	45.000	60.000	74.250	+/+
VESA, 1366 x 768	47.712	59.790	85.500	+/+

S19B420M

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (H/V)
IBM, 720 x 400	31.469	70.087	28.322	-/+
MAC, 640 x 480	35.000	66.667	30.240	-/-
MAC, 832 x 624	49.726	74.551	57.284	-/-
VESA, 640 x 480	31.469	59.940	25.175	-/-
VESA, 640 x 480	37.861	72.809	31.500	-/-
VESA, 640 x 480	37.500	75.000	31.500	-/-
VESA, 800 x 600	35.156	56.250	36.000	+/+
VESA, 800 x 600	37.879	60.317	40.000	+/+
VESA, 800 x 600	48.077	72.188	50.000	+/+
VESA, 800 x 600	46.875	75.000	49.500	+/+
VESA, 1024 x 768	48.363	60.004	65.000	-/-
VESA, 1024 x 768	56.476	70.069	75.000	-/-
VESA, 1024 x 768	60.023	75.029	78.750	+/+
VESA, 1280 x 720	45.000	60.000	74.250	+/+
VESA, 1366 x 768	47.712	59.790	85.500	+/+

S22B420BW

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (H/V)
IBM, 720 x 400	31.469	70.087	28.322	-/+
MAC, 640 x 480	35.000	66.667	30.240	-/-
MAC, 832 x 624	49.726	74.551	57.284	-/-
MAC, 1152 x 870	68.681	75.062	100.000	-/-
VESA, 640 x 480	31.469	59.940	25.175	-/-
VESA, 640 x 480	37.861	72.809	31.500	-/-
VESA, 640 x 480	37.500	75.000	31.500	-/-
VESA, 800 x 600	35.156	56.250	36.000	+/+
VESA, 800 x 600	37.879	60.317	40.000	+/+
VESA, 800 x 600	48.077	72.188	50.000	+/+
VESA, 800 x 600	46.875	75.000	49.500	+/+
VESA, 1024 x 768	48.363	60.004	65.000	-/-
VESA, 1024 x 768	56.476	70.069	75.000	-/-
VESA, 1024 x 768	60.023	75.029	78.750	+/+
VESA, 1152 x 864	67.500	75.000	108.000	+/+
VESA, 1280 x 720	45.000	60.000	74.250	+/+
VESA, 1280 x 800	49.702	59.810	83.500	-/+
VESA, 1280 x 1024	63.981	60.020	108.000	+/+
VESA, 1280 x 1024	79.976	75.025	135.000	+/+
VESA, 1440 x 900	55.935	59.887	106.500	-/+
VESA, 1600 x 900	60.000	60.000	108.000	+/+
VESA, 1680 x 1050	65.290	59.954	146.250	-/+

S24B420BW

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (H/V)
VESA, 640 x 480	31.469	59.940	25.175	-/-
VESA, 800 x 600	35.156	56.250	36.000	+/+
VESA, 800 x 600	37.879	60.317	40.000	+/+
VESA, 1024 x 768	48.363	60.004	65.000	-/-
VESA, 1280 x 720	45.000	60.000	74.250	+/+
VESA, 1280 x 800	49.702	59.810	83.500	-/+
VESA, 1280 x 1024	63.981	60.020	108.000	+/+
VESA, 1440 x 900	55.935	59.887	106.500	-/+
VESA, 1600 x 900	60.000	60.000	108.000	+/+
VESA, 1680 x 1050	65.290	59.954	146.250	-/+
VESA, 1920 x 1080	67.500	60.000	148.500	+/+
VESA, 1920 x 1200	74.038	59.950	154.000	+/-



- Horizontal Frequency

The time required to scan a single line from the left to the right side of the screen is called a horizontal cycle. The reciprocal number of a horizontal cycle is called horizontal frequency. Horizontal frequency is measured in kHz.

- Vertical Frequency

Repeating the same picture dozens of times per second allows you to view natural pictures. The repeat frequency is called "vertical frequency" or "refresh rate" and is indicated in Hz.

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MONTENEGRO	020 405 888	<a href="http://www.samsung.com">http://www.samsung.com</a>
NETHERLANDS	0900 - SAMSUNG (0900-7267864) (€ 0,10/Min)	<a href="http://www.samsung.com">http://www.samsung.com</a>
NORWAY	815 56480	<a href="http://www.samsung.com">http://www.samsung.com</a>
POLAND	0 801-172-678* lub +48 22 607-93-33 ** *(całkowity koszt połączenia jak za 1 impuls według taryfy operatora) ** (koszt połączenia według taryfy operatora)	<a href="http://www.samsung.com/pl">http://www.samsung.com/pl</a>
PORTUGAL	808 20 - SAMSUNG (808 20 7267)	<a href="http://www.samsung.com">http://www.samsung.com</a>
ROMANIA	08008 SAMSUNG (08008 726 7864) TOLL FREE No.	<a href="http://www.samsung.com/ro">http://www.samsung.com/ro</a>
SERBIA	011 321 6899	<a href="http://www.samsung.com/rs">http://www.samsung.com/rs</a>

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EUROPE		
SLOVAKIA	0800 - SAMSUNG (0800-726 786)	<a href="http://www.samsung.com">http://www.samsung.com</a>
SPAIN	902172678	<a href="http://www.samsung.com">http://www.samsung.com</a>
SWEDEN	0771 726 7864 (SAMSUNG)	<a href="http://www.samsung.com">http://www.samsung.com</a>
SWITZERLAND	0848-SAMSUNG (7267864, CHF 0.08/min)	<a href="http://www.samsung.com/ch">http://www.samsung.com/ch</a> (German)  <a href="http://www.samsung.com/ch_fr">http://www.samsung.com/ch_fr</a> (French)
U.K	0330 SAMSUNG (7267864)	<a href="http://www.samsung.com">http://www.samsung.com</a>

CIS		
ARMENIA	0-800-05-555	<a href="http://www.samsung.com">http://www.samsung.com</a>
AZERBAIJAN	088-55-55-555	<a href="http://www.samsung.com">http://www.samsung.com</a>
BELARUS	810-800-500-55-500	<a href="http://www.samsung.com">http://www.samsung.com</a>
GEORGIA	0-800-555-555	<a href="http://www.samsung.com">http://www.samsung.com</a>
KAZAKHSTAN	8-10-800-500-55-500 (GSM: 7799)	<a href="http://www.samsung.com">http://www.samsung.com</a>
KYRGYZSTAN	00-800-500-55-500	<a href="http://www.samsung.com">http://www.samsung.com</a>
MOLDOVA	0-800-614-40	<a href="http://www.samsung.com">http://www.samsung.com</a>
MONGOLIA	+7-800-555-55-55	<a href="http://www.samsung.com">http://www.samsung.com</a>
RUSSIA	8-800-555-55-55	<a href="http://www.samsung.com">http://www.samsung.com</a>
TADJIKISTAN	8-10-800-500-55-500	<a href="http://www.samsung.com">http://www.samsung.com</a>
UKRAINE	0-800-502-000	<a href="http://www.samsung.com/ua">http://www.samsung.com/ua</a> (Ukrainian)  <a href="http://www.samsung.com/ua_ru">http://www.samsung.com/ua_ru</a> (Russian)
UZBEKISTAN	8-10-800-500-55-500	<a href="http://www.samsung.com">http://www.samsung.com</a>

ASIA PACIFIC		
AUSTRALIA	1300 362 603	<a href="http://www.samsung.com/au">http://www.samsung.com/au</a>
CHINA	400-810-5858	<a href="http://www.samsung.com">http://www.samsung.com</a>
HONG KONG	(852) 3698 4698	<a href="http://www.samsung.com/hk">http://www.samsung.com/hk</a> (Chinese)  <a href="http://www.samsung.com/hk_en">http://www.samsung.com/hk_en</a> (English)

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ASIA PACIFIC		
INDIA	1800 3000 8282 1800 266 8282	<a href="http://www.samsung.com/in">http://www.samsung.com/in</a>
INDONESIA	0800-112-8888 (Toll Free) (021) 56997777	<a href="http://www.samsung.com/id">http://www.samsung.com/id</a>
JAPAN	0120-327-527	<a href="http://www.samsung.com">http://www.samsung.com</a>
MALAYSIA	1800-88-9999	<a href="http://www.samsung.com/my">http://www.samsung.com/my</a>
NEW ZEALAND	0800 SAMSUNG (0800 726 786)	<a href="http://www.samsung.com/nz">http://www.samsung.com/nz</a>
PHILIPPINES	1-800-10-7267864 [PLDT] 1-800-8-7267864 [Globe landline and Mobile] 02-4222111 [Other landline]	<a href="http://www.samsung.com/ph">http://www.samsung.com/ph</a>
SINGAPORE	1800-SAMSUNG (726-7864)	<a href="http://www.samsung.com/sg">http://www.samsung.com/sg</a>
TAIWAN	0800-32-9999	<a href="http://www.samsung.com/tw">http://www.samsung.com/tw</a>
THAILAND	0-2689-3232, 1800-29-3232	<a href="http://www.samsung.com/th">http://www.samsung.com/th</a>
VIETNAM	1800 588 889	<a href="http://www.samsung.com">http://www.samsung.com</a>

MENA		
ALGERIA	0800 100 100	<a href="http://www.samsung.com/n_africa">http://www.samsung.com/n_africa</a>
BAHRAIN	8000-4726	<a href="http://www.samsung.com/ae">http://www.samsung.com/ae</a> (English) <a href="http://www.samsung.com/ae_ar">http://www.samsung.com/ae_ar</a> (Arabic)
EGYPT	08000-726786	<a href="http://www.samsung.com">http://www.samsung.com</a>
IRAN	021-8255	<a href="http://www.samsung.com">http://www.samsung.com</a>
JORDAN	0800-22273 06 5777444	<a href="http://www.samsung.com/Levant">http://www.samsung.com/Levant</a> (English)
KUWAIT	183-2255 (183-CALL)	<a href="http://www.samsung.com/ae">http://www.samsung.com/ae</a> (English) <a href="http://www.samsung.com/ae_ar">http://www.samsung.com/ae_ar</a> (Arabic)
MOROCCO	080 100 2255	<a href="http://www.samsung.com">http://www.samsung.com</a>
OMAN	800-SAMSUNG (726-7864)	<a href="http://www.samsung.com/ae">http://www.samsung.com/ae</a> (English) <a href="http://www.samsung.com/ae_ar">http://www.samsung.com/ae_ar</a> (Arabic)

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MENA		
PAKISTAN	0800-Samsung (72678)	<a href="http://www.samsung.com/pk/">http://www.samsung.com/pk/</a>
QATAR	800-2255 (800-CALL)	<a href="http://www.samsung.com/ae">http://www.samsung.com/ae</a> (English) <a href="http://www.samsung.com/ae_ar">http://www.samsung.com/ae_ar</a> (Arabic)
SAUDI ARABIA	920021230	<a href="http://www.samsung.com/sa">http://www.samsung.com/sa</a>
SYRIA	18252273	<a href="http://www.samsung.com/Levant">http://www.samsung.com/Levant</a> (English)
TUNISIA	80-1000-12	<a href="http://www.samsung.com/n_africa">http://www.samsung.com/n_africa</a>
TURKEY	444 77 11	<a href="http://www.samsung.com">http://www.samsung.com</a>
U.A.E	800-SAMSUNG (726-7864)	<a href="http://www.samsung.com">http://www.samsung.com</a>

AFRICA		
BOTSWANA	8007260000	<a href="http://www.samsung.com">http://www.samsung.com</a>
BURUNDI	200	<a href="http://www.samsung.com">http://www.samsung.com</a>
CAMEROON	7095-0077	<a href="http://www.samsung.com/africa_fr">http://www.samsung.com/africa_fr</a>
COTE D'IVOIRE	8000 0077	<a href="http://www.samsung.com/africa_fr">http://www.samsung.com/africa_fr</a>
DRC	499999	<a href="http://www.samsung.com">http://www.samsung.com</a>
GHANA	0800-10077 0302-200077	<a href="http://www.samsung.com/africa_en">http://www.samsung.com/africa_en</a>
KENYA	0800 545 545	<a href="http://www.samsung.com">http://www.samsung.com</a>
NAMIBIA	08 197 267 864	<a href="http://www.samsung.com">http://www.samsung.com</a>
NIGERIA	0800-726-7864	<a href="http://www.samsung.com/africa_en">http://www.samsung.com/africa_en</a>
MOZAMBIQUE	847267864 / 827267864	<a href="http://www.samsung.com">http://www.samsung.com</a>
RWANDA	9999	<a href="http://www.samsung.com">http://www.samsung.com</a>
SENEGAL	800-00-0077	<a href="http://www.samsung.com/africa_fr">http://www.samsung.com/africa_fr</a>
SOUTH AFRICA	0860 SAMSUNG (726 7864)	<a href="http://www.samsung.com">http://www.samsung.com</a>
SUDAN	1969	<a href="http://www.samsung.com">http://www.samsung.com</a>
TANZANIA	0685 88 99 00	<a href="http://www.samsung.com">http://www.samsung.com</a>
UGANDA	0800 300 300	<a href="http://www.samsung.com">http://www.samsung.com</a>
ZAMBIA	0211 350370	<a href="http://www.samsung.com">http://www.samsung.com</a>

## Responsibility for the Pay Service (Cost to Customers)



When the service is requested, in spite of in warranty, we may charge you for a visit from a service technician in the following cases.

### Not a product defect

Cleaning of the product, Adjustment, Explanation, Re-installation and etc.

- If a service technician gives instructions on how to use product or simply adjusts options without disassembling product.
- If a defect is caused by external environmental factors (Internet, Antenna, Wired Signal, etc.)
- If a product is reinstalled or devices are connected additionally after installing the purchased product for the first time.
- If a product is reinstalled to move to a different spot or to move to a different house.
- If customer requests instructions on how to use because of another company's product.
- If customer requests instructions on how to use the network or another company's program.
- If customer requests software installation and setup for the product.
- If a service technician removes/cleans dusts or foreign materials inside of the product.
- If customer requests an installation additionally after purchasing a product through home-shopping or online.

### A Product damage caused by customer's fault

Product damage caused by customer's mishandling or wrong repair.

If a product damage is caused by;

- external impact or drop .
- use of supplies or separately sold product unspecified by Samsung.
- repair from a person besides an engineer of outsourcing service company or partner of Samsung Electronics Co., Ltd.
- remodeling or repairing the product by customer.
- using it with incorrect voltage or non-authorized electrical connections.
- not following the "cautions" in User Manual.

### Others

- If product fails by natural disaster (lightning, fire, earthquake, flood damage, etc) .
- If consumable components are all used up (Battery, Toner, Fluorescent lights, Head, Vibrator, Lamp, Filter, Ribbon, etc.)



If customer requests a service in case the product has no defect, service fee may be charged. So please read User Manual first.

## Correct Disposal

### Correct Disposal of This Product (Waste Electrical & Electronic Equipment)



(Applicable in countries with separate collection systems)

This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

## Terminology

### OSD(On Screen Display)

On screen display (OSD) allows you to configure on-screen settings to optimize the picture quality as required. It allows you to change the screen brightness, tint, size and many other settings using menus displayed on the screen.

### Gamma

The Gamma menu adjusts the grey scale that represents middle tones on the screen. Adjusting the brightness brightens the whole screen, but adjusting Gamma only brightens the medium brightness.

### Grey scale

Scale refers to levels of color intensity that show variations of color change from darker areas to brighter areas on the screen. Changes to the screen brightness are expressed with black and white variation, and grey scale refers to the medium area between black and white. Changing the grey scale through Gamma adjustment will change the medium brightness on the screen.

### Scanning rate

Scanning rate, or refresh rate, refers to the frequency of screen refreshes. Screen data is transmitted as it refreshes to display an image, although the refreshing is invisible to the naked eye. The number of screen refreshes is called scanning rate and is measured in Hz. A scanning rate of 60Hz means that the screen refreshes 60 times per second. The screen scanning rate depends on the performance of the graphics cards in your PC and monitor.

### Horizontal Frequency

Characters or images displayed on the monitor screen consist of numerous dots (pixels). Pixels are transmitted in horizontal lines, which are then arranged vertically to create an image. The horizontal frequency is measured in kHz and represents how many times horizontal lines per second are transmitted and displayed on the monitor screen. A horizontal frequency of 85 means that the horizontal lines that make up an image are transmitted 85 000 times per second, and the horizontal frequency is indicated in 85kHz.

### Vertical Frequency

One image is made of numerous horizontal lines. The vertical frequency is measured in Hz and represents how many images can be created per second by those horizontal lines. A vertical frequency of 60 means that an image is transmitted 60 times per second. The vertical frequency is also called "refresh rate" and affects screen flicker.

## Resolution

Resolution is the number of horizontal pixels and vertical pixels that form a screen. It represents the level of display detail.

A higher resolution displays a greater amount of information on the screen and is suitable for performing multiple tasks at the same time.

E.g. A resolution of 1920 x 1080 consists of 1,920 horizontal pixels (horizontal frequency) and 1,080 vertical lines (vertical resolution).

## Plug & Play

The Plug & Play feature allows the automatic exchange of information between a monitor and PC to produce an optimum display environment.

The monitor uses VESA DDC (international standard) to execute Plug & Play.

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