

My Passport® Pro

Portable RAID Storage

User Manual



WD Service and Support

Should you encounter any problem, please give us an opportunity to address it before returning this product. Most technical support questions can be answered through our knowledge base or email support service at <http://support.wd.com>. If the answer is not available or if you prefer, please contact WD® at the best telephone number shown below.

Your product includes 30 days of free telephone support during the warranty period. This 30-day period starts on the date of your first telephone contact with WD Technical Support. Email support is free for the entire warranty period and our extensive knowledge base is available 24/7. To help us keep you informed of new features and services, remember to register your product online at <http://register.wd.com>.

Accessing Online Support

Visit our product support website at <http://support.wd.com> and choose from these topics:

- **Downloads**—Download drivers, software, and updates for your WD product.
- **Registration**—Register your WD product to get the latest updates and special offers.
- **Warranty & RMA Services**—Get warranty, product replacement (RMA), RMA status, and data recovery information.
- **Knowledge Base**—Search by keyword, phrase, or answer ID.
- **Installation**—Get online installation help for your WD product or software.
- **WD Community**—Share your thoughts and connect with other WD users.

Contacting WD Technical Support

When contacting WD for support, have your WD product serial number, system hardware, and system software versions available.

North America		Europe (toll free)* 00800 ASK4 WDEU	
English	800.ASK.4WDC (800.275.4932)	Europe	(00800 27549338)
Spanish	800.832.4778	Middle East	+31 880062100
Mexico	001 8002754932	Africa	+31 880062100
		Russia	8 10 8002 335 5011
South America		Asia Pacific	
Chile	1230 020 5871	Australia	1800 42 9861 / +800 2275 4932
Colombia	009 800 83247788	China	800 820 6682
Venezuela	0800 100 2855	Hong Kong	+800 6008 6008
Peru	0800 54003	India	1800 419 5591 / 1800 200 5789
Uruguay	000 413 598 3787	Indonesia	+803 852 9439
Argentina	0800 4440839	Japan	00531 65 0442 / 0120 994 120
Brazil	0800 7704932	Korea	02 703 6550
	0021 800 83247788	Malaysia	1800 88 1908 / +800 6008 6008 (Telekom Malaysia)
		New Zealand	0508 555 639 / +800 2275 4932
		Philippines	1 800 1441 0159
		Singapore	1800 608 6008 / +800 6008 6008 (Singtel)
		Taiwan	0800 666 290 / +800 6008 6008 (Chunghwa)
		Thailand	001 800 441 0570

** Toll free number available in the following countries: Austria, Belgium, Denmark, France, Germany, Ireland, Italy, Netherlands, Norway, Spain, Sweden, Switzerland, United Kingdom.*

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About Your WD Storage Device

Welcome to your My Passport® Pro portable RAID storage. This portable device is ideal for the mobile creative pro with amazing transfer speeds up to 233 MB/s, an integrated Thunderbolt™ cable, and a durable aluminum enclosure. It delivers the ultimate in speed, flexibility and convenience.

This chapter includes the following topics:

- [Features](#)
- [Kit Contents](#)
- [Optional Accessories](#)
- [Operating System Compatibility](#)
- [Disk Drive Formats](#)
- [Physical Description](#)
- [Registering Your Device](#)
- [Handling Precautions](#)

Features

Maximum transfer speeds—Thunderbolt technology delivers amazing transfer rates as high as 233 MB/s.* This intense speed from a portable device makes it easier than ever to take your creativity on the road. Transfer, edit, compile and stream graphics-intensive files and meet your aggressive design deadlines.

*Performance testing by WD resulted in average transfer rates of > 233 MB/s on 2-TB systems and > 230 MB/s on 4-TB systems. Performance may vary based on operating system and hardware configuration.

Powered through the Thunderbolt port—Powered directly through the Thunderbolt port on your MacBook, My Passport Pro masters mobility by eliminating the need for an AC adapter. And with the cable integrated into the drive, you will never lose your Thunderbolt cable in the field.

Durable aluminum enclosure—The durable, anodized aluminum enclosure helps protect the device from scratches and scrapes while you're in the field, and it is a beautiful complement for your MacBook.

RAID 0 or RAID 1 for speed or data protection—Selectable RAID or JBOD modes allow you to use the RAID setting that suits your needs. Choose RAID 0 for the highest speed, RAID 1 for more data protection, or JBOD to use the drives independently.

Massive capacity in a portable enclosure—With 2-TB and 4-TB options, My Passport Pro offers the capacity you need for your HD videos, photo shoots, and other creative files in a portable design that fits easily in your field kit. So you can take it all with you and keep creating.

Quick and easy backup with Time Machine—Compatibility with Apple Time Machine lets you quickly back up and protect your creations.

Blazing fast boot drive—Store your system files on this drive and use it as a blazing-fast boot drive so that when your deadline is looming your computer won't slow you down.

WD Drive Utilities™ software—Keep your device performing at its best by configuring the drives, running diagnostics, and more.

3-year limited warranty—For added peace of mind, we back the device with a 3-year limited warranty.

Important: For the latest WD product information and news, visit our website at <http://www.westerndigital.com>. For the latest software, firmware, and product documentation and information, go to <http://support.wd.com/downloads>.

Kit Contents

As shown in Figure 1, your My Passport Pro portable RAID storage kit includes the following:

- My Passport Pro portable RAID storage device with the integrated Thunderbolt cable and WD Drive Utilities software (included on the device)
- Quick Install Guide



My Passport Pro Portable RAID Storage Device



Quick Install Guide

Figure 1. My Passport Pro Portable RAID Storage Kit Components

Optional Accessories

For information about optional accessories for this product, visit:

US	http://www.shopwd.com or http://www.wdstore.com
Canada	http://www.shopwd.ca or http://www.wdstore.ca
Europe	http://www.shopwd.eu or http://www.wdstore.eu
All others	Contact WD Technical Support in your region. For a list of Technical Support contacts, visit http://support.wd.com and see Knowledge Base Answer ID 1048.

Operating System Compatibility

Your My Passport Pro portable RAID storage device and the WD Drive Utilities software are compatible with the following Mac OS X 10.6.8 or later operating systems on Thunderbolt technology-enabled computers:

- Snow Leopard
- Lion
- Mountain Lion
- Mavericks

Compatibility can vary, depending on hardware configuration and operating system.

For highest performance and reliability, always install the latest software update. Go to the **Apple** menu and select **Software Update**.

Disk Drive Formats

Your My Passport Pro portable RAID storage device is initially formatted with HFS+J partitions and configured as a striped RAID disk array (RAID 0).

In the RAID configurations, each drive is formatted with a single HFS+J partition for Mac OS X operating systems. In the JBOD configuration, each drive can be reformatted as either:

- HFS+J for Mac computers
- exFAT for running Windows® operating systems on Mac computers

Note: Older Windows operating systems might need a patch from Microsoft to recognize the exFAT format.

See <http://support.microsoft.com/?kbid=955704>.

Physical Description

As shown in Figure 2, the My Passport Pro portable RAID storage device has:

- A power/activity LED indicator
- An integrated Thunderbolt cable

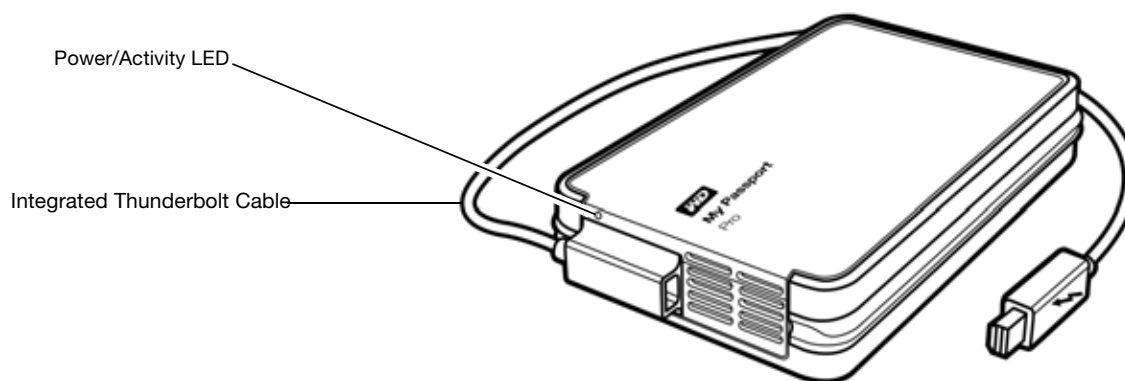


Figure 2. My Passport Pro Portable RAID Storage Device Parts

Power/Activity LED

The power/activity LED shows the device power state as follows:

LED Appearance	Power State/Activity
On steady	Idle
Fast flashing, approximately 3 times per second	Activity
Slow flashing, approximately every 2.5 seconds	System standby

Integrated Thunderbolt Cable

As shown in Figure 2 on page 3, the My Passport Pro portable RAID storage device has an integrated single-channel Thunderbolt cable that provides a fast, flexible, high-performance interface for unprecedented data transfer rates. Thunderbolt technology supports data transfer rates up to 10 Gb/s.

Note: Your My Passport Pro portable RAID storage device must be connected to a Mac computer that supports Thunderbolt technology.

Registering Your Device

Always register your My Passport Pro portable RAID storage device to get the latest updates and special offers. You can easily register your device using the WD Drive Utilities software, as described in “Registering the Device” on page 18. Another way is to register online at <http://register.wd.com>.

Handling Precautions

WD products are precision instruments and must be handled with care during unpacking and installation. Rough handling, shock, or vibration can damage drives. Always observe the following precautions when unpacking and installing your external storage product:

- Do not drop or jolt the device.
- Do not move the device during activity.
- Do not place the device on carpeting. Make sure the device is on a clean, firm, and stable surface.
- To allow proper ventilation, do not block any of the enclosure's air slots.

2

Connecting the Device and Getting Started

This chapter provides instructions for:

- [Connecting the Device](#)
- [Installing the WD Drive Utilities Software](#)

Connecting the Device

1. Turn on your computer.
2. Connect the My Passport Pro portable RAID storage device to your computer as shown in Figure 3.

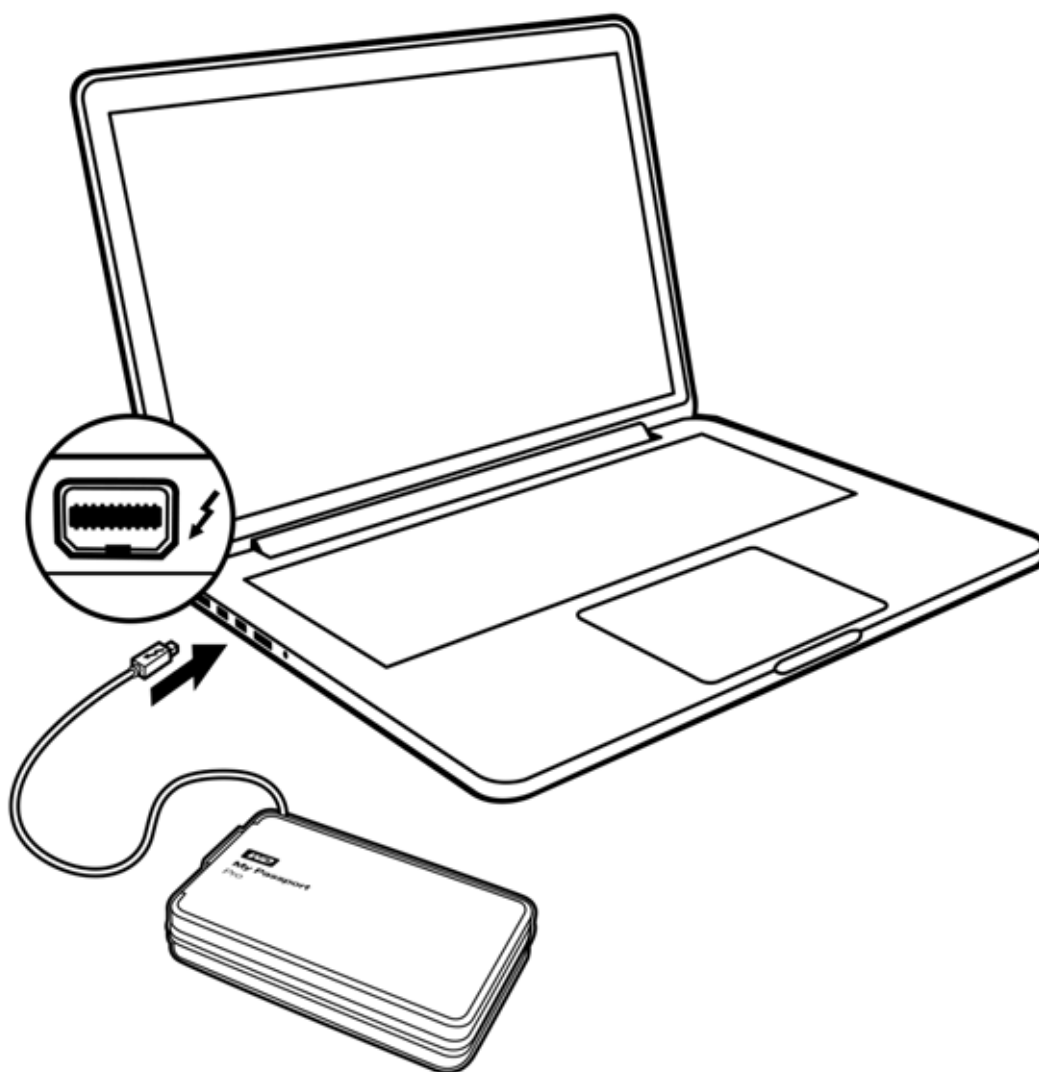


Figure 3. Connecting the My Passport Pro Device

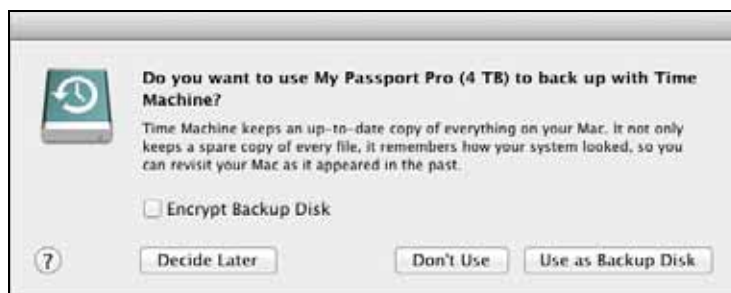
3. The device automatically powers up and mounts to your computer.
4. Verify that the My Passport Pro appears under DEVICES in the Sidebar area of your Finder display:



Note: If the **External disks** check box is selected on your Finder Preferences dialog, the My Passport Pro icon displays on your desktop:



5. The first time you connect the device to your computer, a message asks if you want to use it to back up with Time Machine:



Note: The **Encrypt Backup Disk** check box does not appear on computers using the Snow Leopard operating system. DO NOT select this check box on Lion, Mountain Lion, or Mavericks systems. Your My Passport Pro device leverages the operating system to enable RAID configurations. The RAID modes of your My Passport Pro device are software configured, and the backup disk encryption feature is not compatible with software-configured RAID devices.

If you want to use your device as a backup disk with Time Machine on Lion, Mountain Lion, or Mavericks, you can either:

- Use it in the default striped RAID configuration *without* backup encryption.
- Convert it to a mirrored RAID configuration and use it *without* backup encryption.
- Convert it to individual drives and use one of them *with* or *without* backup encryption.

See "Changing the Device Configuration" on page 12.

- If you want to use the Time Machine backup software, click **Use as Backup Disk** and complete the Time Machine setup:

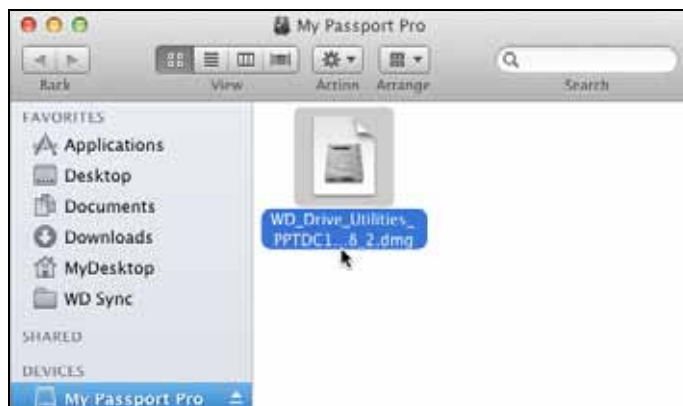


- If you do not want to use the Time Machine backup software, or if you want to change the drive configuration and then set up Time Machine backups, click:
 - **Don't Use** on Lion, Mountain Lion, or Mavericks computers
 - **Cancel** on Snow Leopard computers

Either way, your My Passport Pro portable RAID storage device is ready to use. Install the WD Drive Utilities software to manage your device.

Installing the WD Drive Utilities Software

1. Double-click either the My Passport Pro Finder listing or its desktop icon, and then double-click the .dmg file on the screen that displays:



2. Drag the icon for the WD Drive Utilities software to the alias Applications folder on the screen that displays:



3. In the alias Applications folder, double-click the WD Drive Utilities application.
4. Read the license agreement and click **Accept** to continue and display the WD Drive Utilities screen (see Figure 4 on page 8 and “Managing and Customizing Your My Passport Pro Device” on page 9).



Figure 4. WD Drive Utilities Screen

3

Managing and Customizing Your My Passport Pro Device

This chapter includes the following topics:

- Checking Device Health
- Managing the RAID Configuration
- Erasing the Device Drives
- Registering the Device
- Restoring the WD Software and Disk Image
- Safely Dismounting the Device Drives

The WD Drive Utilities software (see Figure 4 on page 8) makes it easy for you to manage and customize your storage device for the best possible performance:

- **Diagnostics**—Run diagnostics and status checks to make sure your device drives are working properly.
- **RAID Management**—Check the operational status or change the device drive configuration.
- **Drive Erase**—Erase all of the data on the drives.
- **Registration**—Register your device to receive free technical support during the warranty period and find out about software updates, product enhancements, and price discount opportunities.

On the WD Drive Utilities screen:

IF you want to . . .	THEN click . . .	AND see . . .
Run drive diagnostics and status checks,	Diagnostics	“Checking Device Health” in the next section.
Check the RAID status or change the configuration of the device drives,	RAID Management	“Managing the RAID Configuration” on page 11
Erase the drives so you can retrieve the space and start over,	Drive Erase	“Erasing the Device Drives” on page 16.
Register the device to receive free technical support during the warranty period and keep up-to-date on the latest WD products,	Registration	“Registering the Device” on page 18.

Checking Device Health

The WD Drive Utilities software provides three diagnostic tools to help make sure that your device is performing well. Run the following tests if you are concerned that your device is not operating properly:

- **S.M.A.R.T. Status Check**

S.M.A.R.T. is a failure-prediction function that continuously monitors key internal performance attributes of the device drives. A detected increase in drive temperature, noise, or read/write errors, for example, can provide an indication that the drive is approaching a serious failure condition. With advanced warning, you could take precautionary measures, like moving your data to another device, before a failure occurs.

The result of a S.M.A.R.T. status check is a pass or fail evaluation of the drives' condition.

- Quick Drive Test

Each device drive has a built-in Data Lifeguard™ diagnostic utility that tests the drive for error conditions. The quick drive test checks the drives for major performance problems.

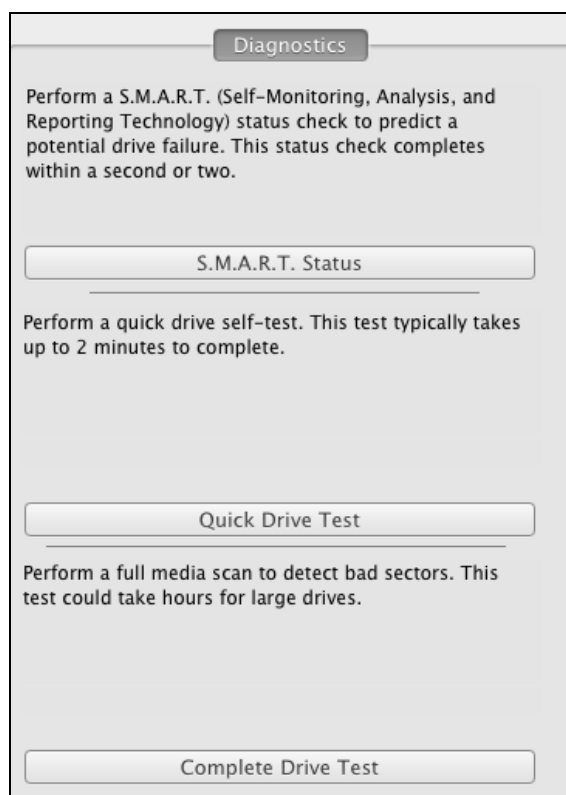
The result of a quick drive test is a pass or fail evaluation of the drives' condition.

- Complete Drive Test

The most comprehensive drive diagnostic is the complete drive test. It checks every sector for error conditions, and inserts bad sector markers as required.

The best time to run the drive diagnostics and status checks is on a regular basis, before you encounter any problems with your drives. And, because they are so fast, running the S.M.A.R.T. status check and the quick drive test provides a high level of assurance with minimal inconvenience. Then, run all three whenever you encounter disk error conditions when writing or accessing files.

1. Click **Go > Applications > WD Drive Utilities** to display the WD Drive Utilities screen (see Figure 4 on page 8).
2. If you have more than one supported drive or storage device connected to your computer, select the one that you want to check.
3. Click **Diagnostics** to display the Diagnostics dialog:



4. On the Diagnostics dialog, click the button for the test that you want to run:
 - S.M.A.R.T. Status
 - Quick Drive Test
 - Complete Drive Test

Managing the RAID Configuration

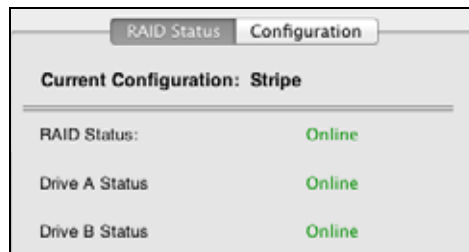
The initial/default configuration of your My Passport Pro device is as a striped RAID 0 disk array for high-speed/maximum-storage performance. You can reconfigure the device as either:

- A mirrored RAID 1 disk array for maximum-protection/reduced-storage performance
- JBOD individual drives that can be formatted differently for enhanced flexibility

Checking the Device Status

The WD Drive Utilities software provides a status indication of the device configuration and each device drive.

1. Click **Go > Applications > WD Drive Utilities** to display the WD Drive Utilities screen (see Figure 4 on page 8).
2. If you have more than one supported storage device connected to your computer, select the one that you want to check.
3. Click **RAID Management > RAID Status** to display the device status:



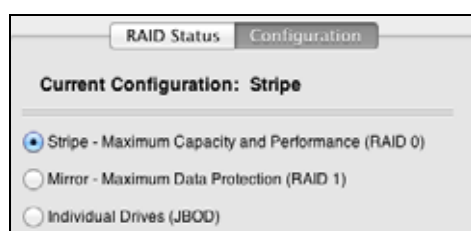
4. The status display shows:
 - Current Configuration as either:
 - Stripe
 - Mirror
 - Individual Drives
 - RAID Status as either:
 - Online
 - Offline
 - Degraded
 - Failed
 - For RAID configurations, Drive A and Drive B Status as either:
 - Online—The drive is online and available
 - Failed—The drive has failed
 - Standby—The drive is part of the RAID array but needs to be rebuilt
 - Rebuilding—The drive is being rebuilt
 - Unknown—The drive has some other undetermined status

Changing the Device Configuration

CAUTION! Changing the device configuration reformats both drives, which erases all of the data on them. If you have been using the device in one mode and then want to switch to a different mode, back up your files to another storage device before changing the device configuration.

Note: Changing the device configuration also deletes the WD software and all of the support files, utilities, and user manual files. You can download these to restore the device to its original configuration after the change. See Knowledge Base answer ID 7 at <http://support.wd.com> for information about downloading and restoring the WD software and disk image.

1. Click **Go > Applications > WD Drive Utilities** to display the WD Drive Utilities screen (see Figure 4 on page 8).
2. If you have more than one supported storage device connected to your computer, select the one that you want to configure.
3. Click **RAID Management > Configuration** to display the Configuration dialog:



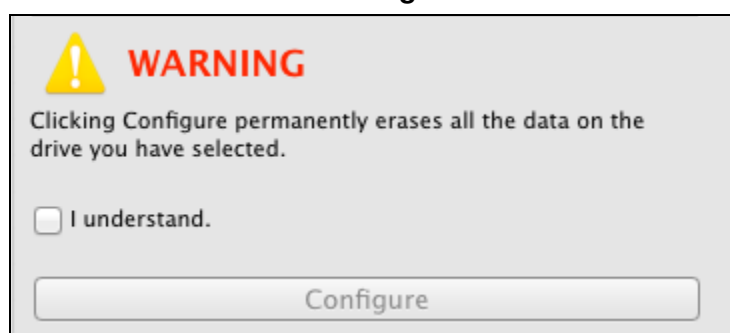
4. Select the option for the mode that you want to change to:
 - **Stripe - Maximum Capacity and Performance (RAID 0)**
 - **Mirror - Maximum Data Protection (RAID 1)**
 - **Individual Drives (JBOD)**

Selecting the . . . option	Displays a volume dialog for specifying the . . .
Stripe or Mirror Note that the exFAT (extended File Allocation Table) format is not RAID configurable.	Volume name for the new RAID array: <div style="border: 1px solid gray; padding: 5px; margin-top: 5px;"> RAID volume <div> Volume Name <input style="width: 150px;" type="text" value="My Passport Pro"/> </div> <div> Volume Format <input checked="" type="radio"/> HFS+J <input type="radio"/> ExFAT </div> </div>
Individual Drives	Volume name and file format for each drive: <div style="border: 1px solid gray; padding: 5px; margin-top: 5px;"> <div> Drive A <div> Volume Name <input style="width: 150px;" type="text" value="My Passport Pro - A"/> </div> <div> Volume Format <input checked="" type="radio"/> HFS+J <input type="radio"/> ExFAT </div> </div> <div> Drive B <div> Volume Name <input style="width: 150px;" type="text" value="My Passport Pro - B"/> </div> <div> Volume Format <input checked="" type="radio"/> HFS+J <input type="radio"/> ExFAT </div> </div> </div>

5. On the volume dialog:
 - a. If you want to change the name of a volume, type over the name in the **Volume Name** box.
 - b. If you are converting to individual drives, select the option to specify the file format for each volume:
 - **HFS+J**
 - **ExFAT**

Note: If you want to use an individual drive as a backup disk with Time Machine, then you must select the **HFS+J** format option for it. Time Machine does not work with exFAT-formatted drives.

- c. Read the warning about the loss of data when you change the device configuration and select the **I understand** check box to signify that you accept the risk and activate the **Configure** button:



Important: If you want to save any of the data that is on the device drives, back it up to another storage device before continuing with the configuration change.

- d. Click **Configure**.
6. When prompted, type your password and click **OK** to continue:



7. During the configuration change, the WD Drive Utilities software:
 - Displays a status bar to show the progress of the conversion
 - Clears and then redispays the Finder listing and desktop icon display to support the new device mode

8. The first time you configure to a new volume, a message asks if you want to use the device drives to back up with Time Machine:



New Mirror Volume



New Stripe Volume



New Individual Drives Volumes

Note: The **Encrypt Backup Disk** check box does not appear on computers using the Snow Leopard operating system. If you selected the **Stripe** or **Mirror** option at step 4 on page 12, DO NOT select this check box on Lion, Mountain Lion, or Mavericks systems. Your My Passport Pro device leverages the operating system to enable RAID configurations. The RAID modes of your My Passport Pro device are software configured, and the backup disk encryption feature is not compatible with software-configured RAID devices.

- If you want to use the Time Machine backup software, then for:
 - A RAID volume, click **Use as Backup Disk** and skip to step 10 on page 15.
 - An individual drive volume, proceed to step 9.
- If you do not want to use the Time Machine backup software, click:
 - **Don't Use** on Lion, Mountain Lion, or Mavericks
 - **Cancel** on Snow Leopard
 Skip to step 11 on page 15.

9. To use an individual drive as a backup disk with Time Machine (in HFS+J only):

- a. Select the volume that you want to use:

- **My Passport Pro - A**
- **My Passport Pro - B**

- b. Depending on your computer's operating system:
 - Using Snow Leopard, click **Use as Backup Disk** and skip to step 10.
 - Using Lion, Mountain Lion, or Mavericks:
 - If you want to create a password to secure your backup files, select the **Encrypt Backup Disk** check box and proceed to step c.
 - If you do not want to create a password to encrypt your backup files, click **Use as Backup Disk** and skip to step 10.
- c. Click **Use as Backup Disk** and complete the backup password dialog that displays:

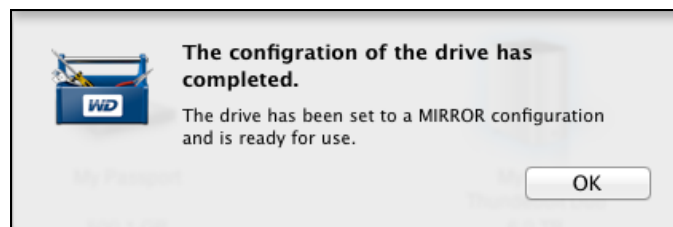


- d. Click **Encrypt Disk** and proceed to step 10.

10. Complete the Time Machine setup:



11. After the configuration change completes, click **OK** to close the completion message display:



12. Go to <http://support.wd.com> and see Knowledge Base answer ID 7 for information about downloading and restoring the WD software and disk image.

Erasing the Device Drives

CAUTION! Erasing a drive permanently deletes all of the data on the drive. Always back up the data on the drive before erasing it.

Note: Erasing your device drives also deletes the WD software and all of the support files, utilities, and user manual files. You can download these to restore your device to its original configuration after erasing the drives. See Knowledge Base answer ID 7 at <http://support.wd.com> for information about downloading and restoring the WD software and disk image.

1. Click **Go > Applications > WD Drive Utilities** to display the WD Drive Utilities screen (see Figure 4 on page 8).
2. If you have more than one supported storage device or drive connected to your computer, select the one that you want to erase.
3. Click **Drive Erase** to display the **Drive Erase** dialog:

For RAID Configurations

For Individual Drives

4. On the Drive Erase dialog:
 - a. For individual drives, select the check box for each drive that you want to erase:
 - **Erase Drive A**
 - **Erase Drive B**
 - b. If you want to change the name of a volume, type over the name in the **Volume Name** box.
 - c. For individual drives, select the option to specify the file format for each volume:
 - **HFS+J**
 - **ExFAT**

Note that the exFAT (extended File Allocation Table) format is not RAID configurable.

- d. If you want to perform a secure erase operation on a drive, select its **Perform a secure erase** check box.

Note: Selecting this option ensures all data on the device is erased. This will take several hours to complete. If you do not select this option, a quick erase will be performed and the data might be recoverable using disk recovery software.

- e. Read the warning about the loss of data when you erase the drive and select the **I understand** check box to signify that you accept the risk and activate the **Erase Drive** button:

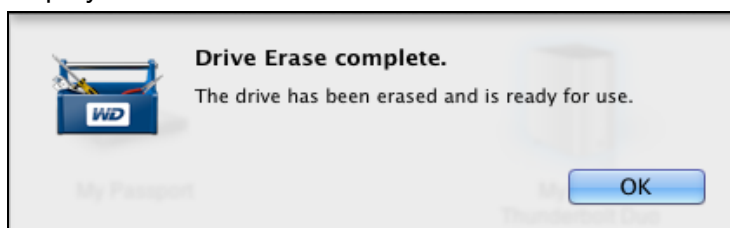


Important: If you want to save any of the data that is on the device drives, back it up to another device before continuing with the drive erase.

- f. Click **Erase Drive**.
5. When prompted, type your password and click **OK** to continue:



6. After the drive erase operation completes, click **OK** to close the completion message display:

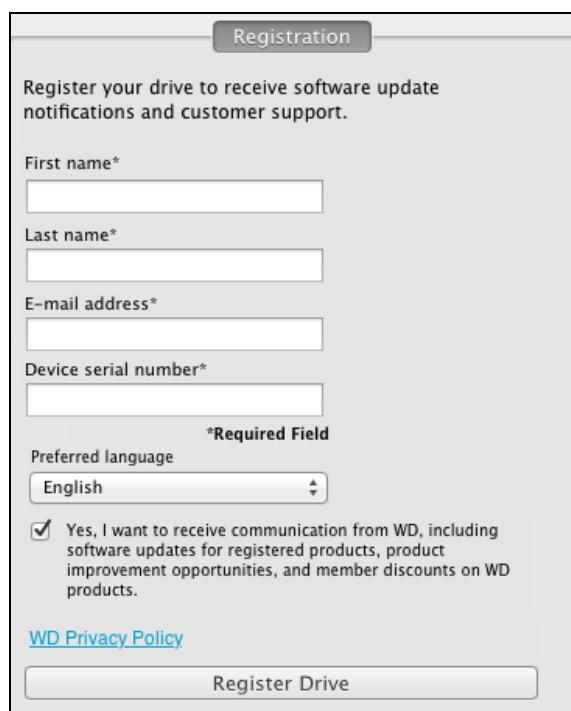


7. Go to <http://support.wd.com> and see Knowledge Base answer ID 7 for information about downloading and restoring the WD software and disk image.

Registering the Device

The WD Drive Utilities software uses your computer's Internet connection to register your device. Registering the device provides free technical support during the warranty period and keeps you up-to-date on the latest WD products.

1. Make sure that your computer is connected to the Internet.
2. Click **Go > Applications > WD Drive Utilities** to display the WD Drive Utilities screen (see Figure 4 on page 8).
3. If you have more than one supported storage device or drive connected to your computer, select the one that you want to register.
4. Click **Registration** to display the Registration dialog:

The image shows a 'Registration' dialog box. At the top, there is a title bar with the word 'Registration'. Below the title bar, the text reads: 'Register your drive to receive software update notifications and customer support.' There are five input fields: 'First name*', 'Last name*', 'E-mail address*', 'Device serial number*', and 'Preferred language'. The 'Preferred language' field is a dropdown menu with 'English' selected. Below the input fields, there is a checkbox with a checkmark and the text: 'Yes, I want to receive communication from WD, including software updates for registered products, product improvement opportunities, and member discounts on WD products.' Below the checkbox, there is a link: 'WD Privacy Policy'. At the bottom of the dialog box, there is a button labeled 'Register Drive'.

5. On the Registration dialog:
 - a. Type your first name in the **First name** box.
 - b. Type your last name in the **Last name** box.
 - c. Type your email address in the **E-mail address** box.
 - d. Type the serial number of your My Passport Pro device in the **Device serial number** box.
 - e. Select your language in the **Preferred language** box.
 - f. Select or clear the **Yes, I want to receive communication...** check box to specify whether you want to receive email notifications about software updates, product enhancements, and price discount opportunities.
 - g. Click **Register Drive**.

Restoring the WD Software and Disk Image

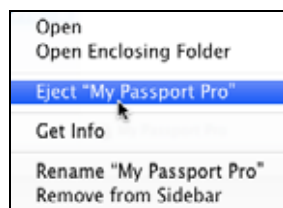
In addition to deleting all of the data on your device, erasing or reformatting the device drives also removes the WD Drive Utilities software and all of the support files, utilities, and user manual files.

If you ever need to remove and reinstall the WD software on your computer, or move the device to another computer and install the software there, you will need to restore the WD software and disk image on your device drives. To do this, after you have erased or reformatted the drives, go to <http://support.wd.com> and see Knowledge Base answer ID 7.

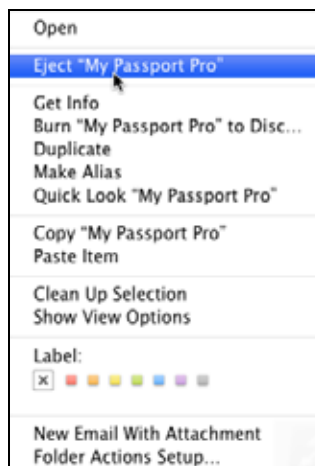
Safely Dismounting the Device Drives

CAUTION! To prevent data loss, close all active windows and applications before shutting down or disconnecting the device drives.

1. Right- or control-click the My Passport Pro Finder listing or desktop icon and select **Eject "My Passport Pro"**:



Finder Listing Display



Desktop Icon Display

2. If you have converted your device to individual drives, eject both of them.
3. Wait for the Finder listing or desktop icon to disappear before disconnecting the device.

A

Compliance and Warranty Information

This appendix includes the following topics:

- [Regulatory Compliance](#)
- [Environmental Compliance \(China\)](#)
- [Warranty Information](#)
- [GNU General Public License \(“GPL”\)](#)

Regulatory Compliance

FCC Class B Information

Operation of this device is subject to the following conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

Any changes or modifications not expressly approved by WD could void your authority to operate this device.

ICES-003/NMB-003 Statement

Cet appareil numérique de la classe B est conforme à la norme ICES-003 du Canada.

This device complies with Canadian ICES-003 Class B.

Safety Compliance

Approved for US and Canada. CAN/CSA-C22.2 No. 60950-1, UL 60950-1: Safety of Information Technology Equipment.

Approuvé pour les États-Unis et le Canada. CAN/CSA-C22.2 No. 60950-1, UL 60950-1: Sécurité d'équipement de technologie de l'information.

CE Compliance For Europe

Marking by the CE symbol indicates compliance of this system to the applicable Council Directives of the European Union, including the EMC Directive (2004/108/EC) and the Low Voltage Directive (2006/95/EC). A “Declaration of Conformity” in accordance with the applicable directives has been made and is on file at Western Digital Europe.

Сведения для Таможенного Союза (только для России)

Координаты для связи по вопросам Таможенного Союза:

ООО «Дофин»

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Голубова Л.Н.

+7 495 223 6008

local.declarant@gmail.com

Дата изготовления указана на маркировке оборудования.

(Manufacturing date marked on the equipment.)

KC Notice (Republic of Korea only)

(가 B)	가 가 (B) ,

Environmental Compliance (China)

部件名称	有毒有害物质或元素 产品中有毒有害物质或元素的名称及含量					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价 铬 (Cr (VI))	多溴化联 (二) 苯 (PBB)	多溴化 二苯醚 (PBDE)
减震架(4)	○	○	○	○	○	○
减震器(4 pcs)	○	○	○	○	○	○
脚垫(4 pcs)	○	○	○	○	○	○
带镜头的上盖	○	○	○	○	○	○
底盖	○	○	○	○	○	○
PCBA	○	○	○	○	○	○
硬盘驱动器	X	○	○	○	○	○
微型 USB 电缆	○	○	○	○	○	○
EMI 底盖	○	○	○	○	○	○
聚酯薄膜	○	○	○	○	○	○
O: 表示有毒有害物质在该部件的所有均质材料中的含量均低于 SJ/T11363-2006 标准规定的限量要求以下。 X: 表示该有毒有害物质至少在该部件的某一均质材料中的含量超出 SJ/T11363-2006 标准规定的限量要求。 (在此表中, 企业可能需要根据实际情况对标记“X”的项目进行进一步的技术性解释。)						

Warranty Information

Obtaining Service

WD values your business and always attempts to provide you the very best of service. If this Product requires maintenance, either contact the dealer from whom you originally purchased the Product or visit our product support website at <http://support.wd.com> for information on how to obtain service or a Return Material Authorization (RMA). If it is determined that the Product may be defective, you will be given an RMA number and instructions for Product return. An unauthorized return (i.e., one for which an RMA number has not been issued) will be returned to you at your expense. Authorized returns must be shipped in an approved shipping container, prepaid and insured, to the address provided on your return paperwork. Your original box and packaging materials should be kept for storing or shipping your WD product. To conclusively establish the period of warranty, check the warranty expiration (serial number required) via <http://support.wd.com>. WD shall have no liability for lost data regardless of the cause, recovery of lost data, or data contained in any Product placed in its possession.

Limited Warranty

WD warrants that the Product, in the course of its normal use, will for the term defined below, be free from defects in material and workmanship and will conform to WD's specification therefor. The term of your limited warranty depends on the country in which your Product was purchased. The term of your limited warranty is for 3 years in the North, South and Central America region, 3 years in the Europe, the Middle East and Africa region, and 3 years in the Asia Pacific region, unless otherwise required by law. The term of your limited warranty period shall commence on the purchase date appearing on your purchase receipt. WD shall have no liability for any Product returned if WD determines that the Product was stolen from WD or that the asserted defect a) is not present, b) cannot reasonably be rectified because of damage occurring before WD receives the Product, or c) is attributable to misuse, improper installation, alteration (including removing or obliterating labels and opening or removing external enclosures, unless the product is on the list of limited user-serviceable products and the specific alteration is within the scope of the applicable instructions, as found at <http://support.wd.com>), accident or mishandling while in the possession of someone other than WD. Subject to the limitations specified above, your sole and exclusive warranty shall be, during the period of warranty specified above and at WD's option, the repair or replacement of the Product.

The foregoing limited warranty is WD's sole warranty and is applicable only to products sold as new. The remedies provided herein are in lieu of a) any and all other remedies and warranties, whether expressed, implied or statutory, including but not limited to, any implied warranty of merchantability or fitness for a particular purpose, and b) any and all obligations and liabilities of WD for damages including, but not limited to accidental, consequential, or special damages, or any financial loss, lost profits or expenses, or lost data arising out of or in connection with the purchase, use, or performance of the Product, even if WD has been advised of the possibility of such damages. In the United States, some states do not allow exclusion or limitations of incidental or consequential damages, so the limitations above may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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